



Introducing your key worker

What is a key worker?

All patients diagnosed with cancer should be allocated a **key worker**¹. A key worker is an NHS professional, either in the hospital or community, who helps to co-ordinate your treatment and care. Your key worker will usually be a Clinical Nurse Specialist but this may change over time.

Your key worker will:

- help you to understand your cancer and its treatment
- provide or signpost you to relevant information
- discuss any tests or treatment options with you
- liaise with other health professionals who may be involved in your care
- act as a source of advice and support
- provide information on national and local support groups
- offer you a Holistic Needs Assessment which will look at any emotional, financial, social and physical concerns you may have
- aim to respond to queries as soon as possible, but is **NOT** an emergency contact

Your key worker information

Your key worker is:

Contact tel. no:

¹Wales Cancer Network (2016) Cancer Delivery Plan 2016- 2020
<http://gov.wales/docs/dhss/publications/161114cancerplanen.pdf>