

Pairing Guide (for iPhone/iPod touch/iPad)

This guide tells you how to pair your Cochlear[™] Nucleus 7 Sound Processor(s) with your iPhone[®], iPod touch[®] or iPad[®] device, so you can stream audio and control and monitor your sound processor(s). You can also use the Nucleus Smart App* to control and monitor your sound processor(s).



NOTES

- **Radio interference:** when trying to pair or connect your sound processor with your iPhone, iPod touch or iPad, you may experience interference from some devices (e.g. microwave ovens, wireless routers or TV Streamers). If this happens, move away from the device and try again.
- **Pair with multiple Apple[®] devices:** you can pair your sound processor with up to 5 compatible Apple devices, but you can only control it from one Apple device at any time.
- **Share pairing across multiple devices:** if you pair your sound processor to a device that shares the same iCloud[®] account as other devices, the other devices will be paired automatically to your sound processor (e.g. if you pair your iPhone to your processor, your iPod touch and iPad will also be paired to your sound processor).

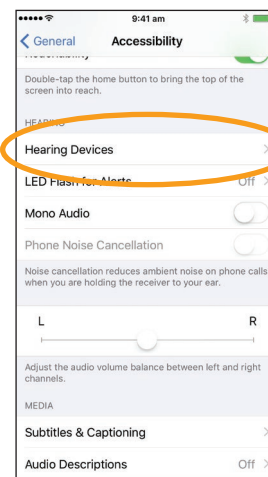
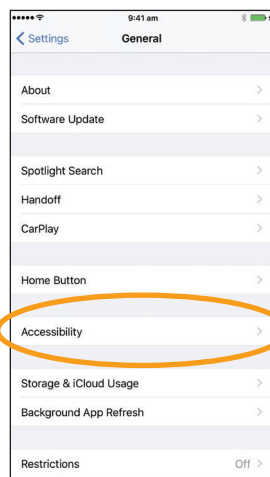
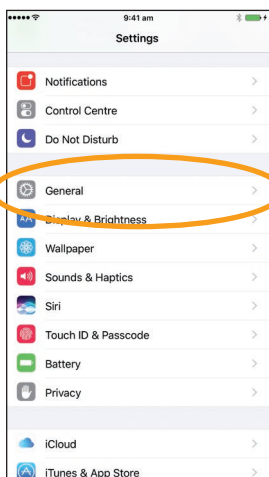
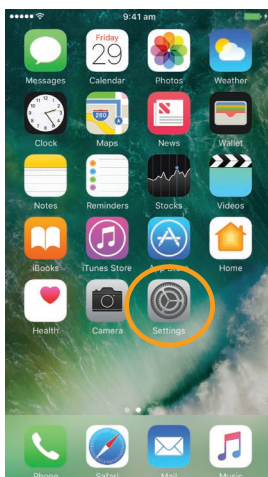
Pair your processor(s)



NOTE

If you have other sound processor(s) or hearing aid(s) already paired, you need to unpair them first. See page 2 for unpairing instructions.

- 1 On your device, open **Settings**.
- 2 Select **General**.
- 3 Select **Accessibility**.
- 4 Scroll down and select **Hearing Devices**.



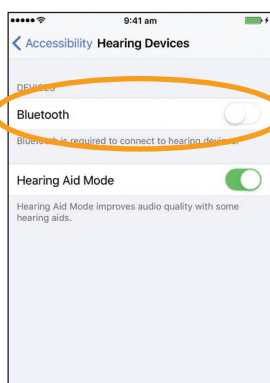
NOTE

If the **Hearing Devices** screen opens now, go to Step 5.

- 5 If **Bluetooth** is not turned on, select it now.
- 6 Turn your sound processor(s) **OFF**, then **ON**.

If you have two processors, do both of them now, one after the other.

Your device searches for your sound processor(s)...



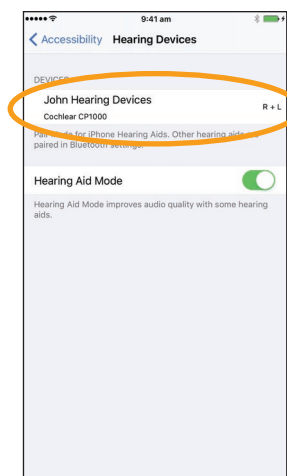
NOTE

If you use a **sound processor** and a **compatible hearing aid**, you can also pair both of them in this way.

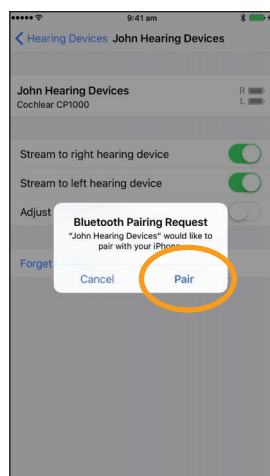
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OVER THE PAGE...

* Nucleus Smart App is compatible with iPhone 5 and iPod touch 6th generation devices (or later) running iOS 10 or higher. It is not designed for use with other Apple devices.

- 7 Select the name(s) when they display on the screen.



- 8 Tap **Pair** to confirm pairing. If you have two processors, you will see this message twice.



When pairing starts, your sound processor flashes a **blue light** for 4 seconds, and you will hear **6 beeps**.

Pairing may take up to 120 seconds.

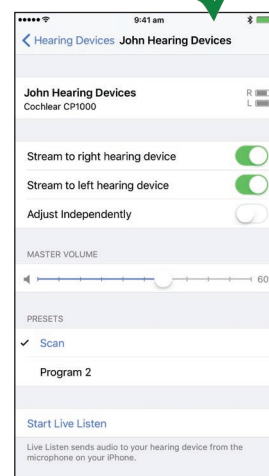
When pairing is finished, your sound processor flashes a **blue light** for 4 seconds, and you will hear a **ripple tone**.



NOTE

When pairing your sound processor(s), don't start to stream audio until pairing is finished.

- 9 Successful pairing!



Now you can use the Nucleus Smart App! See *Nucleus Smart App User Guide* for details.

Unpair your processor(s)

If you change your sound processor(s), for example if you receive a new sound processor from the repair centre, you need to:

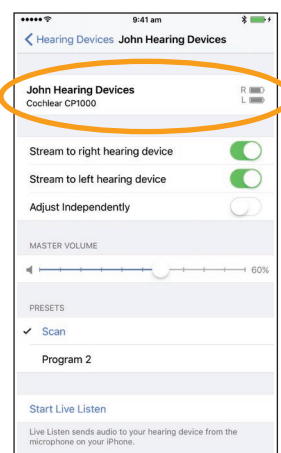
- First **Unpair** the old sound processor(s),
- Then **Pair** the new sound processor(s).

- 1 Navigate to *Settings > General > Accessibility > Hearing Devices*.
- 2 Select the paired sound processor(s).
- 3 Tap *Forget this device* to unpair the sound processor(s).



NOTE

If you have two sound processors paired to your iPhone, iPod touch or iPad, both will be unpaired.



- For more information on the app, see the *Nucleus Smart App User Guide*.
- For more information on the sound processor, see the *Nucleus 7 Sound Processor User Guide*.
- Visit us online for tips, how-to videos and more: www.cochlear.com/

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