

### **Bone Conduction Device Patient Information**

In 2019 the South Wales Auditory Implant Service adopted a triennial review appointment system for patients using bone conduction devices. At this appointment we will examine your ears and your abutment/implant site, perform a hearing assessment and do a device check.

If you should develop a problem with your device or if you feel your hearing has deteriorated you can always request an appointment as and when necessary by contacting the Audiology department on the number/email below:

Audiology Department: 02921 843179

Email: [audiology.helpline@wales.nhs.uk](mailto:audiology.helpline@wales.nhs.uk)

If you develop a problem with your abutment/implant site including pain, swelling or discharge you are advised to contact the Audiology department or ENT department for advice and support on the following numbers:

Audiology Department: 02921 843179

ENT Department: 02920 743471

If however the implant site is actively bleeding you are advised to go straight to A+E for treatment. Once you have been discharged from A+E you are asked to contact either the Audiology department or ENT department on the numbers above so that we can arrange appropriate aftercare for you.

Many thanks for your co-operation

South Wales Auditory Implant Team