

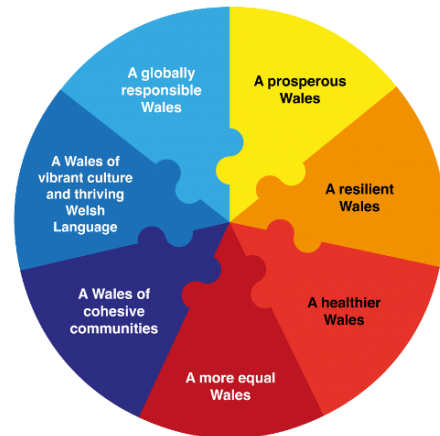


Cardiff & Vale University Health Board; Welsh in the Workforce



Cardiff & Vale Health Boards wants to be pivotal in ensuring that we have a Wales that values its Welsh Language, to achieve this we have been working with the National Centre for Welsh Language Learning to develop Welsh language lessons for our staff.

The National Centre for Welsh Learning has been tasked to develop Welsh language skills across the public sector services. The aim is to ensure that public organisations are developing a bilingual workforce which can provide excellent public service and welcoming the use of the Welsh language within a working environment. Uptake has been good and staff have already registered for the beginners course and / or registering their interest in developing their Welsh language skills.



Long Term



It will help to develop the diversity of the workforce and improve the level of care. It will help us develop a more diverse workforce and improve the care we provide.

Prevention



By improving the Welsh language skills of our staff, it will help them to communicate better with patients, in their language of choice. This will lead to improved diagnosis, greater understanding and participation and better patient outcomes.

Integration



This project fits with the requirements of our Welsh Language Scheme and More than Just Words Strategy. Developing Welsh language skills will help the organisation to welcome patients who prefer to speak Welsh.

Collaboration



This project has been developed in conjunction with The National Centre for Welsh Learning and financial backing of the Welsh Government. The organisation shares the Welsh Government aims of developing Welsh language within the workforce.

Involvement



Staff have been involved from the start by enrolling onto the Welsh language courses. Many are parents with children who are learning or speaking Welsh in school, so our scheme helps promote language skills in the whole family.

We operate a network of Welsh language health professionals who can answer your queries and help you access services through the medium of Welsh. In areas where we do not have any Welsh speaking staff we are able to arrange translation services for you via the Welsh Interpretation and translation services.

You may contact the Welsh Language Officer directly with your query:

Tel: 029 2074 2265

E-mail: Alun.Williams@wales.nhs.uk



Comisiynydd y
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Welsh Language
Commissioner



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