

Dear

Next steps

Thank you for coming to see me at Cardiff & Vale UHB for an outpatient consultation. This letter sets out some important information that I am required by law to provide to you. This is for your information only and is not a bill. As this includes information about my charges, if you do not have private medical insurance but someone else will be paying your bill, you may wish to pass a copy of this letter to them. Please note that even if someone else is paying your bill or you have private medical insurance, you are responsible for paying any charges which they do not pay.

Treatment and its Cost

As discussed, I recommend you have treatment, specificallyThe purpose of this would be to

I am required by law to provide an estimate of the total consultant cost of the treatment pathway I am recommending and to let you know of all consultant fees that will be charged separately to any fees charged by the hospital or clinic.

In addition to my fee of £....., there will be a Cardiff and Vale UHB fee and other consultants involved in your care, such as an anaesthetist will also make a charge. There are a number of excellent anaesthetists and consultants working at Cardiff and Vale UHB and I tend to work with who can be contacted at for further information on their fees.

Only included where applicable - When we discussed the treatment I recommended, I explained that there were alternative or additional treatments which may be preferable, but that I would not be able to decide which of these would be most appropriate until we got to surgery. To help you consider those options, below I set out details of these and the associated fees:

Following your treatment, I would like to see you forfollow-up appointment(s). / Following your treatment, I would like to see you for follow up; it is difficult to specify exactly how many follow-up appointments will be required at this stage. / I do not anticipate any need for you to attend a further appointment following the treatment, but you are of course very welcome to make an appointment to come back to see me if you have concerns.

As previously advised, my fees for follow-up appointments will not exceed £..... Should you cancel your appointment with less than hours' notice, a cancellation fee of up to% of the appointment charge OR an amount of £..... may be charged.

Services not included in the estimate

Please note that unless otherwise advised, the estimate detailed above does not include details of any further tests or treatment subsequently recommended or carried out nor **any other services which have not been included.**

All treatment carries risks and it is possible you experience or develop an unforeseen complication that may, for example, require you to return to theatre, be cared for in an intensive care or high dependency unit, stay in hospital longer than anticipated, or be transferred to another hospital. I have not included the costs associated with each of those unanticipated outcomes in the estimate provided above.

As noted above, I advise you check carefully the terms and conditions relevant to the package price fully, to understand what is and isn't covered.

Private Medical Insurance

If you have private medical insurance, please contact your insurer before you book for the tests treatment I have advised, to confirm that these recommended next steps are covered by the terms of your policy. In relation to this, it may be helpful for you to know that I am 'fee assured' by which means there should be no shortfalls owed by you in relation to any recommended inpatient or day-case treatment and which your insurer confirms is covered by the terms of your policy.

Please note you are responsible for any fees not covered by your insurer.

Quality Information

You can compare independent information about the quality of private treatment offered at the hospital and other private healthcare providers from the Private Healthcare Information Network (PHIN) website: www.phin.org.uk.

Thank you again for coming to meet with me.

Yours sincerely

[Name of consultant]