

**ANNUAL SELF ASSESSMENT**  
**Health Care Standards**  
**2.7 Safeguarding Children and Safeguarding Adults at Risk**  
**April 2018**

<p style="font-size: 2em; font-weight: bold; margin: 0;">S</p> <p style="font-weight: bold; margin: 0;">Situation</p>	<p><b>Standard 2.7 Safeguarding</b></p> <p>Health services promote and protect the welfare and safety of children and adults at risk at all times.</p> <p>Clinical Boards (CB) across the UHB have completed self-assessments of their compliance with the Health Care Standard. Information has been shared directly with Clinical Board Nurse Directors and also through the UHB Safeguarding Steering Group (SSG). Safeguarding is everybody's business; all staff are expected to complete mandatory training and additional safeguarding training where appropriate.</p>
<p style="font-size: 2em; font-weight: bold; margin: 0;">B</p> <p style="font-weight: bold; margin: 0;">Background</p>	<p><b>Leading the Way</b></p> <p>The Health and Care Standards were launched by Welsh Government in April 2015. All Health Boards are required to complete an annual self-assessment of compliance against each of the 22 standards.</p> <p>CBs have self-assessed that they have increased awareness and provided contextual narrative to provide assurance to the corporate team. The corporate assessment has been elevated from the previous year definition of meeting the standard to a self-assessment of leading the way.</p> <p>The process for 2018-2019 will be assessed by ensuring that safeguarding for the organisation as a whole is sustained at the current level to maintain the elevated position by providing an overall assurance of compliance for training, staff awareness of the expanding safeguarding agenda and monitoring through the SSG.</p>
<p style="font-size: 2em; font-weight: bold; margin: 0;">A</p> <p style="font-weight: bold; margin: 0;">Assessment</p>	<p>Standard considerations and compliance are:</p> <ul style="list-style-type: none"> <li>• <b>Ensuring staff are aware of legislation, All Wales Child Protection Procedures (2008), All Wales Interim Policy and Procedures for the Protection of Vulnerable Adults from Abuse (2010), Social Services and Well-being (Wales) Act 2014, Violence against Women, Domestic Abuse and Sexual Violence (Wales) Act 2015, Mental Health</b></li> </ul>

**Act 1983, Mental Capacity Act 2005, updated NICE guidance - Child maltreatment: when to suspect maltreatment in under 18s (2018).**

All information is available on the Safeguarding intranet web pages, CBs report that all grades of staff have access to computers and electronic access to CAV-WEB. In addition a Safeguarding Team poster has been produced and shared with all services within the UHB, posters and leaflets are also available to highlight Domestic Abuse, Modern Slavery and Human Trafficking. Legislation is discussed at each safeguarding training session.

Safeguarding Nurse Advisors are affiliated with each CB and attend CB Quality & Safety (Q& S) Meetings to update on safeguarding twice a year. Each CB has Designated Lead Managers in place (DLM), safeguarding supervision is provided to DLMs from the safeguarding team, quarterly development sessions are in place to update DLMs. CBs report that DLMs provide feedback at CB Q & S meetings and that safeguarding is a standard agenda item at Q&S meetings. The UHB has been a key partner in the development of the Cardiff & Vale Regional Violence Against Women, Domestic Abuse and Sexual Violence 5 year strategy.

- **Safeguarding services and processes are evident within the Clinical Board at all levels.**

Monthly Key Performance Indicators are collated from each CB establishing the amount of referrals made in relation to safeguard children and adults at risk, the data is shared at the bi-monthly Safeguarding Steering Group meeting and the quarterly Executive Quality and Safety meeting. There has been an increase in pressure damage reporting predominantly in PCIC, Medicine and Surgery CBs since implementation of the Social Services and Well-being Act. Discussions with Local Authorities regarding duty to report is on-going. Safeguarding recently presented a paper at the Regional Safeguarding Board in an attempt to address the issue; this has been referred to the Policy & Procedures sub - group for scrutiny. Identification and reporting of pressure damage of grade 3 & 4 and unstageable pressure damage in children requires development of a multi-agency pathway during the coming year.

- **Effective multi-professional and multi-agency working and cooperation is in place.**

Practitioners routinely hold multi-disciplinary meetings to share information for discharge planning, complex needs and safeguarding strategy meetings for children and adults at risk. The launch of Cardiff Multi Agency Safeguarding Hub (MASH) in July 2016 demonstrates the UHB commitment to collaborative working with partner agencies as a strategic partner in the Cardiff MASH. All information is available to Independent Sector Providers including Primary Care teams through an agreed process. UHB safeguarding team and Mental Health representatives attend each Multi Agency Risk Assessment Conference (MARAC) held fortnightly in both Cardiff and the Vale of Glamorgan.

There are good links and working partnerships with both Local Authorities and Police in the Cardiff and Vale UHB locality. CB DLMs are working in partnership with both LAs and police for all health led adult at risk cases. Children & Women CB (C&W CB) report good multi-agency working within a Special School where Terms of Reference and a safeguarding pathway has been developed.

- **Staff are trained to recognise and act on issues or concerns, including sharing of information and sharing good practice and learning.**

There is a training programme for all safeguarding themes within the UHB available to all staff members and booked through the Learning & Education Department (LED). Mandatory training is available through classroom based training and e- learning. CBs give assurance that Mandatory Safeguarding Training compliance is over 85% which includes Safeguarding Children & Adults as well as Mandatory Domestic Abuse training. Additional training includes PREVENT, Mental Capacity Act and Deprivation of Liberty Safeguards training.

- **Staff and visitors know how to make their concern known.**

Staff are able to access the safeguarding web pages that contain details on how to make a referral; a safeguarding newsletter is shared with staff on a quarterly basis. Staff at all levels should be able to inform visitors on how to raise a concern.

The UHB "Putting things Right" information is advertised

within key areas around the the UHB.

The UHB participated in the Regional Safeguarding Board (RSB) safeguarding week activities during November 2017. This included organised events in public areas at both UHW and UHL to raise awareness of domestic abuse, digital signatory was used to highlight abuse and neglect in children and adults and a staff / student questionnaire collated.

The Health IDVA (Independent Domestic Violence Advocate) presented as the main speaker at the UHB Nursing Conference in 2017; four posters and two presentations from the safeguarding team will be presented at the Chief Nursing Officer (CNO) Conference in May 2018 covering current safeguarding themes including domestic abuse, female genital mutilation and PREVENT. In addition information is visible across the UHB and on the intranet for staff to contact the complaints team and whistleblowing should a situation arise.

- **Providing services that enable children and adults at risk to express themselves and be cared for through the medium of Welsh is given priority.**

All CBs are able to identify Welsh speakers in departments. Some CBs will maintain a register and staff will have a logo on their uniform. Safeguarding recently published an information leaflet for parents in both Welsh and English. Any correspondence within the UHB can be translated as required. Children are encouraged to express themselves within the UHB by Children's Rights training being incorporated into all safeguarding training.

- **Suitable arrangements are in place for people who put their safety or that of others at risk to prevent abuse and neglect.**

Appropriate risk management is in place for lone workers such as HVs and CPNs. Arrangements such as Whistle blowing, "Freedom to Speak Out", supervision and collaborative working with identified employee groups are in place.

The All Wales Child Protection Procedures (2008) and All Wales Interim Policy and Procedures for the Protection of Vulnerable Adults from Abuse (2010) are available in both hard copy or electronically within the UHB.

A risk assessment to support staff and provide assurance to the UHB is completed by the line manager and Human Resources (HR) in all cases where an allegation has been made involving staff. Staff will be signposted to the UHB Well-being service, Occupational Health and their own General Practitioner.

Since 2016 the UHB safeguarding team has raised awareness of Female Genital Mutilation (FGM) by providing additional bespoke training to specific groups within Midwifery, HV and school nursing. The UHB is working in partnership with Cardiff police and Cardiff LA to ensure that an appropriate response to the identified risk is undertaken. The UHB Midwifery service will be launching an FGM clinic in May 2018. This is the first such clinic in Wales.

- **Any identified risk is managed in a way that empowers people to feel in control of their own life**

Patient and staff surveys are in place across CBs to empower individuals to express themselves. Risk assessments should be completed for children aged 16-17 years admitted to adult wards. It is unclear if there is compliance across all areas, a corporate audit will be considered for 2018.

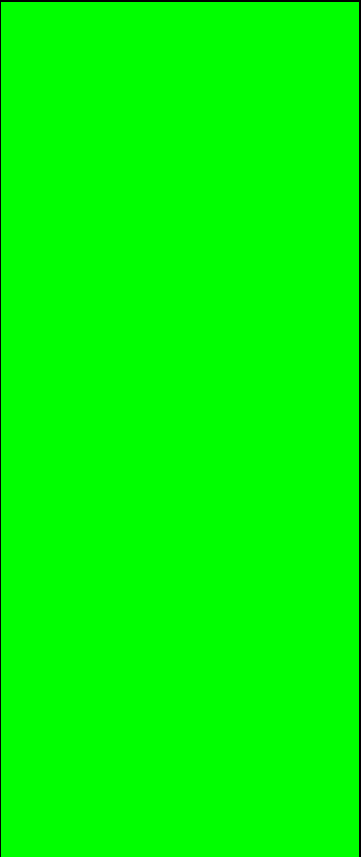
An Emergency Unit audit shared in 2017 identified the increase in community violence and the use of weapons, this emerging theme has been recognised by South Wales Police and called "County Lines". Additional bespoke safeguarding training will be offered in 2018-19 this phenomenon encompasses both children and adults at risk.

A good example of work in progress is:

Act and Ask for suspected domestic abuse victims is used in Emergency Unit and has been rolled out for use in Midwifery and Mental Health. The work is supported by the Health Independent Domestic Violence Advocate (IDVA) working in the safeguarding team. This role is endorsed and in line with the VAWDASV Act and is not available in all Health Boards.

- **Each Clinical Board has arrangements in place to respond effectively to changing circumstances and regularly review achievements.**

	<p>The Safeguarding Steering Group (SSG) disseminates learning from Child and Adult Practice Reviews and published Domestic Homicide Reviews to influence future practice. Information cascaded at the SSG meeting is shared at CB Q&amp; S meetings.</p> <p>Provider Performance Reviews in PCIC CB demonstrates a collaborative approach to safeguarding and are proactive in maintaining standards. CB Directors of Nursing report safeguarding and professional concerns regularly to the Executive Nurse Director at Professional Performance Review meetings.</p> <p>Mandatory safeguarding training is monitored through the National Training Framework for Domestic Abuse and Pay Progression/ PADR. C&amp;W CB report that all frontline staff are encouraged to attend Level 3 safeguarding training, this is in line with the Intercollegiate Document.</p> <p>There is on-going work with both child / adult practice reviews and Domestic Homicide Reviews (DHR) this year with publication of reports and action plans shared at the SSG with all CBs.</p> <p>Mental Health CB are able to evidence that assessments for clients in a parental role are undertaken, an audit with Public Health Wales is currently taking place.</p> <p>Safeguarding supervision is embedded within child health services and DLM professionals across the UHB, with the launch of a specific Cardiff and Vale UHB safeguarding model due to be launched in June 2018. The supervision model has been piloted with Health Visitors over the last 18 months and evaluated by Cardiff University, the model will be shared at the CNO Conference in May 2018.</p> <p>The continued progress of work within the Multi-Agency Safeguarding Hub (MASH) as well as the Regional Safeguarding Board demonstrates the UHB commitment to partnership working at all levels.</p>
<p style="text-align: center;"><b>R</b></p> <p><b>Recommendation</b></p>	<p>Cardiff and Vale UHB is able to demonstrate reasonable evidence to support that it is <b>Leading the way</b> with this standard in a number of areas.</p> <p>To effectively sustain this status the UHB will need to continually consider areas of development and demonstrate on-going innovativeness to raise awareness of emerging safeguarding themes; areas that will require further advancement are:</p>

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- Assurance that training data for Mandatory Safeguarding Training is supported by CB Training Needs Assessments to measure compliance
  - Domestic Abuse Training in line with Welsh Government targets within the National Training Framework is compliant
  - Undertake a corporate audit to ensure that the needs of children aged 16-17 years admitted to adult wards are met and documented on a risk assessment check list
  - Continued compliance with the duty to report and investigate cases of child or adult at risk cases where abuse or neglect is suspected using the framework within the Social Services and Well-being Act (2014)
  - Develop a UHB and Children's Services pathway for Grade 3& 4 and unstageable pressure damage in children during the coming year Provide assurance that the elevated self- assessment position is sustained within CBs by providing information feedback at the SSG meeting, CB Q&S meetings and audits reported at the named meetings