

Welcome to the June LPF Briefing!

This is a summary of the topics we discussed and any actions or decisions reached at our latest meeting. Please share this briefing with any staff who don't have access to the UHB internet or CAV You Heard newsletter.

We received a demonstration of the 'Patient Knows Best' tool. This is an interactive online tool which allows patients and clinicians to share information including symptoms, results, care plans etc much more easily. It has been trialled in ENT and will be rolled out elsewhere over the coming months.

The way we use 'policies' and 'procedures' is sometimes confusing for staff and information is often duplicated. Work has been taking place to streamline the number of HR or **Employment Policies** we have – from the end of June we will have 6 local overarching policies which will have a number of supporting procedures containing the operational detail. These 6 local policies are:
-Adaptable Workforce – Employee Health and Wellbeing – Learning, Education and Development – Recruitment and Selection – Equality – Maternity, Adoption and Paternity. In addition, we will continue to have the suite of All Wales policies for issues such as attendance, disciplinary etc

We are now approaching the mid point of our Strategy *Shaping Our Future Wellbeing*. Work is taking place to check progress and to ensure it is aligned with A Healthier Wales. Overall we are making good progress but there are some things which need to be accelerated and tools like Patient Knows Best will help with this.

The Deputy Chief Executive provided us with a general update:

- 2019/20 is a crunch year – we started it in a relatively good position, and if we can successfully balance quality, improvement and finances this year the future will be much brighter
- There has been a lot of pressure over the past week or so as the additional winter capacity has been released. She thanked all the staff working hard to enable this resetting of resources
- There is a lot of work taking place to support Cwm Taf following their Maternity report, but we are also taking steps to ensure our own outcomes and quality don't slip as a result of the additional pressure
- Canterbury have been visiting for the past 4 weeks and have been meeting with lots of people, acting as a 'critical friend'. The next phase of the work is 'Amplify' which will be launched in July and people will really start to see the work come alive then

The Park and Ride times to UHW have been expanded and a new services from Cardiff Bay to UHL is going to be tested soon.

The Deputy Director of Nursing gave a presentation on nurse staffing levels and compliance with the Nurse Staffing Act. It was recognised that this can be challenging but through initiatives like Project 95 and new ways of working we are in a better position than some other organisations and received Substantial Assurance following an Internal Audit Report. Mr Roberts reminded the forum that financial considerations are triangulated with quality and safety