

COUNTERING FRAUD IN THE NHS

The NHS Counter Fraud Service (NHS CFS) was established in September 1998, with the remit to counter all Fraud and/or Corruption, wherever it exists throughout the NHS.

Each NHS Body has appointed at least one trained and accredited Local Counter Fraud Specialist (LCFS), whose role it is to investigate any suspected fraud with the aim of minimising all Fraud and/or Corruption in the NHS and thus allow resources to be freed up and used for NHS patient care and services.

Examples of NHS Fraud

Health Bodies

Such cases may include Payroll Fraud, Timesheet Fraud, Contractor related Fraud, Creditor Invoice Fraud, IT and Telecommunications abuse and also Patients or Staff making false claims for reimbursement of expenses plus many more.

FRAUD AND/OR CORRUPTION, WITHIN THE NHS, WILL NOT BE TOLERATED AND IF PROVEN, OFFENDERS MAY BE SUBJECT TO DISCIPLINARY PROCEEDINGS AND POSSIBLE CRIMINAL AND/OR CIVIL PROSECUTION.

So, If you are aware of or suspect any Fraud and /or Corruption in the NHS -

Do

- Report your suspicions to one of the Cardiff and Vale University Local Health Board LCFS' or
- Ring the NHS Fraud and Corruption Reporting Line: **Tel: 0800 028 40 60** or
- Contact the NHS CFS (Wales) Regional Team
- Report your suspicions as soon as possible
- Remain vigilant at **all** times
- Remember that Fraud and Corruption can make victims of us all

Don't:

- Ignore your suspicions
- Investigate anything yourself
- Refer your suspicions to Management/HR for investigation

If you have suspicion of a fraud taking place within the NHS, you must report it using any of the following ways:

1. Cardiff and Vale University Local Health Board Local Counter Fraud Specialists

Craig Greenstock Tel No (029) 2074 2725
David Jones Tel No (029) 2074 2685

Fax: (029) 20745581 (Safe Haven)

Email:

2. NHS Fraud & Corruption Reporting Line Telephone: 0800 028 40 60

3. The NHS Counter Fraud (Wales) Regional Team at:

NHS Counter Fraud Service (Wales)
Mamhilad House
Mamhilad Park Estate
Pontypool
NP4 0YP

Telephone: (01495) 331400
E-mail: graham.dainty@cfsms.nhs.uk

Always remember:

- Your calls to any of the Local Health Board LCFS, the NHS Fraud and Corruption Reporting Line, or NHS Counter Fraud Service (Wales) will be treated in strict confidence. Callers can, if they wish, remain anonymous.
- We **all** have a responsibility to report any suspicions of Fraud and/or Corruption.
- Arrangements are in place, within the Cardiff and Vale University Health Board, for the proportionate, independent and professional investigation of allegations of Fraud and/or Corruption in the NHS