

Freedom of Information Act 2000 - Request Reference FoI/21/059
Whitchurch Medical Centre

Request Details

How many patients are on the books at the Whitchurch Medical Centre in Park Road?

10481

- 1. What plans, if any, has the health board to improve facilities for patients at this GP surgery? If there are plans what is the timescale for them and what are the costs involved?**

Cardiff and Vale University Health Board (the UHB) does not hold this information. To comply with our Section 16 obligation, the duty to provide advice and assistance, the UHB can advise that GPs are independent contractors, as such it is their responsibility to ensure that premises used for the provision of services under the Contract are suitable for the delivery of those services and sufficient to meet the reasonable needs of their patients.

Many patients consider the recent parking arrangements at this surgery totally unsatisfactory. They are required to park at the Whitchurch Hospital Car Park and then walk to the surgery along a very busy road, particularly unpleasant in bad weather. Many patients at this surgery are elderly and infirm while there are also mums with toddlers.

- 2. What plans, if any, has the health board to improve the car parking position for patients and what is the timescale?**

Please refer to question 1. To comply with our Section 16 obligation, the duty to provide advice and assistance the UHB can advise that we supported the practice by permitting them temporary use of parking facilities on the Whitchurch Hospital site. This has helped the practice to develop the existing site without losing too many parking spaces.