

**Freedom of Information Act 2000 - Request Reference Fol/21/054**  
**Covid-19 Vaccinations**

**Request Details**

**I am writing to you under the Freedom of Information Act 2000 to request the following:**

**How many patients have failed to attend a scheduled Covid-19 vaccination appointment with a Cardiff and Vale University Health Board provider after booking one since December 2, 2020?**

There have been 3,307 that failed to attend (DNA's) up to and including 28<sup>th</sup> February 2021 for all appointments at Cardiff and Vale Health Board (the UHB) i.e. Mass Vaccination Centres and GP practices.

**How many patients invited to book a Covid-19 vaccination appointment by a Cardiff and Vale University Health Board provider have refused the opportunity to do so since December 2, 2020?**

The UHB does not hold this information. To comply with our Section 16 obligation, the duty to provide advice and assistance, the UHB can advise the 1<sup>st</sup> cohorts i.e. frontline health workers, care home workers were invited to call a booking Centre to arrange an appointment if they did not present to the booking Centre that could be for a number of reasons which would not have been recorded as they did not present.

**How many patients had scheduled Covid-19 vaccination appointments with a Cardiff and Vale University Health Board provider cancelled by a provider after booking appointments since December 2, 2020? How many of these cancelled appointments were rescheduled? Please provide a breakdown of the figures by reason(s) for cancellation.**

The UHB does not hold this information.