



Dear Colleague,

04/07/2022

Thank you, as always, to colleagues across the Health Board. Every single person I've met and got to know recently, has such passion and determination and I'm always amazed by your positivity and professionalism in taking care of our patients. Thank to you all – you are doing an incredible job given the challenges you have dealt with, and continue to deal with, each day.

We are unfortunately seeing an increase in COVID-19 cases in the community which is starting to translate into hospital admissions. To manage this we are bringing back mandatory face coverings across sites to reduce the risk of transmission. If you do need to come to a sites please wear a face covering, unless medically exempt. Wearing a face covering may feel like a minor inconvenience, but they make a big difference in protecting the vulnerable people in hospitals and helping reduce the impact of COVID-19 on services.

We have also made some changes to visiting guidance while patients are in hospital. Visiting is still permitted but must be booked directly with the ward and patients can have one visit per day for up to one hour with two visitors. Where possible we ask that the same visitors attend for each visit. If you do have a visit booked and you are feeling unwell at all please do not attend as there is a risk that infections could be passed onto vulnerable

patients. We will monitor the situation and review guidance regularly and we appreciate your patience and understanding while we make these changes to keep everyone safe.

Last Thursday we held our Public Board meeting to approval our Integrated Medium Term Plan. All of our Board and Committee meetings are open to attend or you can watch recordings online afterwards. [Visit our website for the next round of dates.](#) Our AGM is on 19 July at 12.30 and can be joined via Teams, so make sure it's in your diary.

I had the pleasure of meeting the much respected and admired Cardiff Artist, Harry Holland at University Hospital Llandough recently, to view his latest masterpiece of Aneurin Bevan, the founder of the National Health Service. The artwork is aptly named, 'For Everyone', and can be viewed in the main entrance of University Hospital Llandough, just as you step through the doors on your right. I urge you to go and have a look if you are there. [Read more here.](#)

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## New e-whiteboard system rolled-out to transform patient referrals from EU

The Health Board is committed to ensuring our services are run as safely and efficiently as possible. To improve our services for staff and patients we have begun a phased roll-out of a new e-whiteboard system that support referrals from the Emergency Unit (EU) to other specialties.



The e-whiteboard system, which has been designed collaboratively by the Digital & Health Intelligence team and clinicians from the Emergency and Acute Medicine Directorate (EAMD) and our surgical Same Day Emergency Care (sSDEC) team, will help relieve pressure at the front door by transforming the way patients are referred from EU. The system allows departments receiving referrals from EU to efficiently manage patients, with the system electronically tracking a patient's journey. The e-whiteboard system also supports the handover of patients giving an overview of the status including the clinicians involved

in treatment, whether the patient is awaiting diagnostics and where the patient is currently located.

The system has been live in our in Medicine Clinical Board for six months, and after a successful roll-out the system will be introduced to further departments starting with the five specialities within our sSDEC unit on 4th July.

This new digital system is another example of how the Health Board is transforming the way we provide healthcare to improve access to our services and support our teams in providing patients with the best possible care in a timely, efficient manner.



Last week, our urgent primary care and out of hours colleagues from across all the Health Board's in Wales attended the second All Wales Urgent Primary Care Clinical Conference.

The conference is designed to encourage all clinicians who work within urgent primary care to come together to understand what is happening within the speciality across Wales, share knowledge and experiences and work in integration to drive forward this essential service for patients in all Health Board regions.

With an opening speech delivered by Judith Paget, Director General of Health and Social Services and NHS Wales Chief Executive, via video link, attendees were greeted with a sincere thanks for their commitment to the delivery of urgent care services to patients.

This was a message that was reiterated in person by Minister for Health and Social Services, Eluned Morgan. The Minister joined the conference to deliver a speech to colleagues that expressed gratitude for continued support during an incredibly challenging time, emphasised the importance of ensuring patients are getting the right care, from the right place, first time and highlighted plans for the development of a whole system approach that will help to transform care for our patients.

These speeches were followed by a series of keynote presentations and workshop sessions that were designed to show the journey taken so far by urgent primary care teams and share best practice ideas for the continued delivery of urgent care for patients.



Described at the conference as a speciality that is small, but perfectly formed and essential to the whole system approach, the urgent primary care conference was an opportunity for clinical and operational colleagues to reflect on the incredible work undertaken and what steps can be taken to continue upon this iterative process.

## Come and meet us at our next recruitment event on 14 July

Cardiff and Vale University Health Board is holding a recruitment event on 14th July from 10am – 3pm, showcasing the vast variety of roles across the Health Board. The event will be held at the Hilton Hotel in Cardiff and will be open to anyone with an interest in a starting a career with us.



You can visit stalls and talk to us about the wide range of opportunities available, covering areas such as administration, facilities, laboratories, phlebotomy, nursing and many more.

We will be on hand to give advice on interview techniques and job applications, as well as share experiences of working for Cardiff and Vale University Health Board. Take a look at the [jobs section of our website](#).

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## Congratulations to Stephen Tatnell who celebrates 55 years as a porter

Stephen's career with the Health Board started in 1967 after he took up a position in the post room at Cardiff Royal Infirmary (CRI) before transferring to the portering department in 1971. Steve then moved to UHW in 1999. A familiar face around UHW Stephen is well-known with our staff and patients and during his career has also worked as a DJ on the hospital radio between the 1970s and 1990s as well as working on the reception on the concourse.



Not surprisingly, Stephen has also received awards in recognition of his work including the David Morgan award in 1987 and also the British Empire Medal in 2015. This is a fantastic achievement and I hope you join me in congratulating Stephen on his dedication to the Health Board.

## Community Health Council surveys open

Independent watchdog, The South Glamorgan Community Health Council (CHC) is welcoming feedback from members of the public and service users on a range of topics. [Visit the website](#) to take part and have your say on matters including transport to health services, mental health services and care for those with long COVID-19.

## Health Charity Golf Evening at Pontardawe Golf Club

On Friday 17th June, Cardiff and Vale Health Charity attended Cwmtawe 7s golf club presentation evening at Pontardawe Golf Club. Several teams took part in an annual golf tournament and enjoyed an evening of comedy from compere Lenny Dee. Prizes were handed to the winning team from Cwmtawe 7s Secretary, Julian Bracey and County Councillor for Pontardawe, Anthony Richards. The Health Charity gratefully received a cheque of £1,805 which has meant we could purchase four chairs, plants and a clock for the Rainbow Room at the Antenatal Rainbow Clinic, University Hospital Llandough. Sadly, the Rainbow Room is used as an area to mourn following the news of a miscarriage, stillbirth or the loss of a newborn baby.