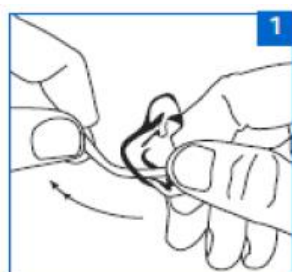


HOW TO RETUBE YOUR HEARING AID

Your hearing aid should be retubed every 6 months. Please find enclosed spare tubing as well as instructions below on how to retube.



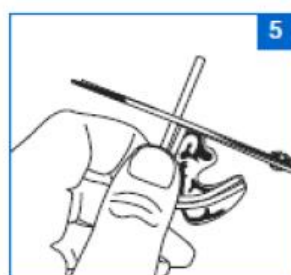
1 Pull the old tubing out of the earmould. Do not throw the old tubing away as you will need it later.



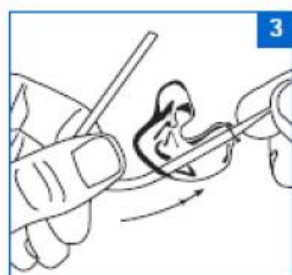
4 Cut the tapered tubing as close as possible to the earmould. Any tube sticking out could rub your ear and make it sore.



2 Cut the last 5cm (2 inches) of a pre-bent piece of tubing to a tapered end. Thread this through the earmould until it comes out the other end.



5 Take the old piece of tubing you saved and line it up with the newly threaded tube. Cut the end to the same length.



3 Pull the tube until the bend reaches the mould. All the tapered section should have come through the other side.



6 Push the end of the tubing onto the plastic nozzle on your hearing aid. Make sure that it bends in the right direction, as shown in the picture.

For a video guide, please visit:

https://www.c2hearonline.com/custom_mould/retubing.html

Any further problems please see department information below.

Department contact information:

Phone: 02921 843179

Email: Audiology.Helpline.CAV@wales.nhs.uk

Address: Audiology Clinic, Clinic 9, Outpatients Department, University Hospital of Wales, Heath Park Way, Cardiff, CF14 4XW

**Walk in repair clinic is currently closed please post repairs to the
above address**