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## Luke Cordery, Business Administration Apprentice, Medical Education



During the last 12 months, I have learnt so much more than I anticipated when I started my Apprenticeship in the Department of Medical Education at Cardiff & Vale UHB. Being an Apprentice and being part of the NHS is such a valuable experience and I believe that the past 12 months have really kick started my working career. I have been able to get on the job training and also study for my NVQ Level 2 Business Administration. In my role, I have been greatly supported by my Managers and all colleagues in the department. The on the job training has made me feel much more confident as a person, and in performing the day to day tasks expected of my role whether it is dealing with a query at the desk, having a conversation over the telephone or emailing someone with detailed information. While working here, it has been amazing to be able to help support the Junior Doctors and Medical Students during the COVID-19 pandemic and they have been inspirational throughout. In the future, I would like to continue to develop and gain further experience and training in order to progress to a more senior position within the NHS.

