

Apprenticeship in Health (Clinical Healthcare Support)

This programme will guide and assess the development of the knowledge and skills of those employed within clinical support services roles, for example in roles that provide vital assistance to healthcare professionals diagnosing, treating and caring for patients. They will work in clinical services or provide assistance to paramedics responding to emergency calls. They may have a supervisory role and be employed as;

- Clinical Healthcare Support Worker
- Emergency Care Assistant

On completion of this apprenticeship framework, the candidate will receive the following qualifications and certificates:

- City & Guilds Level 3 Diploma in Clinical Healthcare Support
- Essential Application of Number Skills Level 2 and Essential Communication Skills Level 2
- City and Guilds Level 3 Award in Employment and Personal Learning Skills in Health
- Apprenticeship in Health (Clinical Healthcare Support)

Level 3 Diploma in Clinical Healthcare Support

To achieve the Level 3 Diploma in Clinical Healthcare Support, the candidate must achieve a minimum of 65 credits. This will comprise of:

Course Units

Mandatory Units – 12 units (35 credits)

These units cover areas such as:

- The role of the health and social care worker
- Infection prevention and control
- Causes and spread of infection
- Safeguarding
- Cleaning, decontamination and waste management
- Communication
- Personal development
- Equality and inclusion
- Duty of care
- Handling information

Optional Units - (minimum 30 credits)

The optional units available are designed to add flexibility to the real working context of the candidate. In addition to the mandatory units, learners can also select units that relates to the context of their job role.

Units that can be selected cover areas such as:

- Administration of medication
- Service improvement
- Undertake physiological measurements
- Understand mental health
- Understanding dementia

Essential Skills

These are essential skills that are critical to develop and succeed in the workplace today. There are two skill areas which participants complete through a

- Essential Application of Number Skills Level 2

variety of controlled tasks and confirmatory tests.
The controlled task must be
completed within 8 weeks of its start date:

- Essential Communication Skills Level 2

Level 3 Award in Employment and Personal Learning Skills in Health

This award consists of 5 units (7 credits) which cover areas such as employment and the learning skills needed to be successful whilst working in the health sector; such as your rights and responsibilities as an employee working within a team and problem solving.

The five mandatory units are:

- Understand employment responsibilities and rights in health, social care or children and young people's settings
- Preparing for a Level 3 apprenticeship
- Using research skills to solve problems
- Manage own learning
- Participating through team leading

Course Delivery

An Assessor will visit the candidate at their workplace at least once a month for a minimum of 1 hour. In between visits learners will be expected to complete work to ensure progress is made.

Recommended Time on Framework

The recommended time to complete this Apprenticeship framework is 14 months.