

## Foundation Apprenticeship in Health (Clinical Healthcare Support)

This programme will guide and assess the development of the knowledge and skills of those employed within clinical support services roles, for example in roles that provide vital assistance to healthcare professionals diagnosing, treating and caring for patients. They work in clinical services such as medical, surgical, outpatients, community and A&E. They are involved in looking after the well-being and comfort of patients in roles such as:

- Clinical Healthcare Support Worker
- Healthcare Assistant

On completion of this apprenticeship framework, the candidate will receive the following qualifications and certificates:

- Agored Cymru Level 2 Diploma in Clinical Healthcare Support
- Essential Application of Number Skills Level 1 and Essential Communication Skills Level 1
- City and Guilds Level 2 Award in Employment and Personal Learning Skills in Health
- Foundation Apprenticeship in Health (Clinical Healthcare Support)

### Level 2 Diploma in Clinical Healthcare Support

To achieve the Level 2 Diploma in Clinical Healthcare Support, the candidate must achieve a minimum of 50 credits. This will comprise of:

#### Course Units

##### Mandatory Units – 11 units (29 credits)

These units cover areas such as:

- Introduction to personal development
- Introduction to communication
- Introduction to duty of care
- Introduction to equality and inclusion
- The role of the health and social care worker
- Contributing to health and safety
- Principles of infection prevention and control
- Causes and spread of infection
- Implementing person centred approaches
- Principles of safeguarding
- Handling information

##### Optional Units - (minimum 21 credits)

The optional units available are designed to add flexibility to the real working context of the candidate. In addition to the mandatory units, learners can also select units that relates to the context of their job role.

Units that can be selected cover areas such as:

- Principles of health promotion
- Promotion of general health and well-being
- Obtaining and testing capillary blood samples
- Prepare and support individuals for healthcare activities
- Assist practitioner to carry out healthcare activities

## Essential Skills

These are essential skills that are critical to develop and succeed in the workplace today. There are two skill areas which participants complete through a variety of controlled tasks and confirmatory tests. The controlled task must be completed within 8 weeks of its start date:

- Essential Application of Number Skills Level 1
- Essential Communication Skills Level 1

## Level 2 Award in Employment and Personal Learning Skills in Health

This award consists of 5 units (7 credits) which cover areas such as employment and the learning skills needed to be successful whilst working in the health sector; such as your rights and responsibilities as an employee working within a team and problem solving.

### The five mandatory units are:

- Understand employment responsibilities and rights in health, social care or children and young people's settings
- Preparing for an Apprenticeship
- Using enquiry and investigative techniques to solve problems
- Manage own learning
- Participating in teamwork

### Course Delivery

An Assessor will visit the candidate at their workplace at least once a month for a minimum of 2 hours. In between visits learners will be expected to complete work to ensure progress is made.

### Recommended Time on Framework

The recommended time to complete this Apprenticeship framework is 14 months.