

Freedom of Information Act 2000 – Request Reference FoI/24/331
Patient Information Leaflets and e-Consent

Please provide the following information you have pertaining to patient information leaflets and e-consent within your Trust.

FOI request:

- 1) Does the Trust use a third-party provider to create/write, manage or track patient information leaflets?**

Yes, the Medical Illustration Department of Cardiff and Vale University Health Board (the UHB) uses a third-party provider, Adobe, to produce the visual design of the information leaflet. However, the content is completed by the relevant department.

If so, could you please provide the following information (if the Trust uses multiple third-party solutions, please provide details for all of these):

- **The current supplier(s)**

Adobe.

- **Contract value(s) (per annum)**

£4,347.60 (including VAT).

- **Contract(s) renewal date(s)**

18 April 2024.

- **When did the Trust first start using this third-party?**

The UHB does not hold this information.

- 2) Does the Trust have a software solution to manage patient e-consent? If yes, is this a standalone solution, or part of a wider electronic patient records system?**

No.

- 3) For the Trust's patient e-consent system(s), could you please provide the following information (if the Trust uses multiple third-party solutions, please provide details for all of these):**

- **The current supplier(s)**
- **Contract value(s) (per annum)**
- **Contract(s) renewal date(s)**

- **When did the Trust first start using this third-party?**

No such systems have yet been introduced.

4) Please could you indicate which solutions are used by each department in the Trust:

Department	Patient information leaflets <i>(e.g. third-party provider incl. name, no external solution used, not applicable)</i>	E-consent <i>(e.g. third-party provider incl. name, no external solution used, not applicable)</i>
Accident and emergency (A&E)	Adobe	No external solutions used
Diagnostic imaging / radiology	Adobe	No external solutions used
Endoscopy	Adobe	No external solutions used
Mental Health	Adobe	No external solutions used
Obstetrics	Adobe	No external solutions used
Oncology	Adobe	No external solutions used
Paediatrics	Adobe	No external solutions used
Surgical procedures (day-patient / in-patient)	Adobe	No external solutions used
Surgical procedures (out-patient)	Adobe	No external solutions used