

**Freedom of Information Act 2000 – Request Reference FoI/24/298**

**CEO Correspondence**

**Information Requested:**

I'd like to request all written correspondence including emails that relate to the restructuring of the Wales Air Ambulance bases between the CEO and the Chief Ambulance Services Commissioner please for the year: 2022, 2023, 2024.

I'd like to request all written correspondence that relate to the restructuring of the Wales Air Ambulance bases including emails between the CEO and the Wales Air Ambulance charity for the years: 2022, 2023, 2024.

I'd like to request all written correspondence that relate to the restructuring of the Wales Air Ambulance bases including emails between the CEO and the Wales Air Ambulance charity during March 2024 and April 2024.

**Response Details:**

Please see the attached PDFs.

After considering your requests, Cardiff and Vale University Health Board (the UHB) believes that certain information requested is classed as personal data as defined under the General Data Protection Regulation (GDPR) and Data Protection Act 2018. Its disclosure would be contrary to the data protection principles and constitute unfair and unlawful processing with regard to Articles 5, 6, and 9 of the GDPR. We have therefore redacted this detail under section 40(2) of the Freedom of Information Act 2000. This exemption is absolute and therefore there is no requirement to apply the public interest test.

Furthermore, the UHB is withholding certain information, relying on section 31(1)(a) of the Freedom of Information Act 2000 ('the prevention or detection of crime'). Specifically, the UHB believes that disclosing email addresses and details regarding its ICT infrastructure, or support of that infrastructure, would be likely to prejudice the prevention of crime, particularly cybercrime. As this is a qualified exemption, the UHB is required to complete a public interest test in deciding whether to withhold or disclose the information.

**In favour of disclosure**

The UHB recognises there is a public interest in transparency and accessibility.

**Against disclosure**

There is a very strong public interest in protecting the extremely sensitive data held by the UHB. Cyber security and the associated risk of cyberattacks represent a rapidly evolving arena that becomes more complex and dangerous with time. Disclosure of email addresses increases vulnerability to security attacks, spam and phishing.

## Decision

The UHB considers that the public interest in withholding certain information sought is significantly greater than any interest there may be in disclosing it and potentially exposing sensitive personal data to an increased level of risk. The UHB strongly believes that posing additional unnecessary risk to the UHB, and consequently patient care and safety, would be unacceptable to the public. It was therefore decided that it is not in the public's interest to disclose this information.