

**Freedom of Information Act 2000 – Request Reference FoI/24/389**  
**Outsourcing and Waiting List Initiative**

I am writing to request information on your Health Board's spend on outsourcing services and WLI payments. Please could you provide the following information:

**1. Have you used outsourcing providers last financial year? (April 2023 - March 2024)**

Yes, outsourcing providers were used during this time.

**2. Which clinical activities have been outsourced and to which outsourcing provider in the last financial year (April 2023– March 2024)? Please detail your spend on outsourced activities by provider, specialty or procedure, and yearly spend. E.g. Company X, Endoscopy, £10000.**

Cardiff and Vale University Health Board (the UHB) has estimated that to complete the work needed to respond to this request would exceed the time limit as outlined in the Appropriate Limit and Fees Regulations 2004. When estimating the cost of complying with a request for information under the applicable legislation, the UHB must calculate this cost at a rate of £25 per person per hour to a maximum of £450, with the appropriate time limit for complying therefore being 18 hours.

In completing a search for the information requested, the UHB has confirmed that this information is not centrally recorded or collated. To retrieve the information requested would require a manual search through individual records which the UHB considers would exceed the appropriate limit for the purposes of the 2004 Regulations. The UHB has therefore relied upon the exemption set out in section 12 of the Freedom of Information Act 2000 ('Exemption where cost of compliance exceeds appropriate limit') and is refusing your request.

**3. What was the outsourcing total spend by the Health Board for 23/24?**

The UHB believes the exemption as outlined in section 12 of the 2000 Act to apply and is therefore refusing your request.

**4. What was the total amount paid in Waiting List Initiative Payments (WLI)\* to staff by the Health Board in 23/24?**

£2.170m

**5. What was total amount paid in overtime\*\* to staff in 23/24?**

£10.996m

**\*WLI payments refers to any sessional payments made for additional time worked under a system called the Waiting List Initiative**

**\*\* Overtime payments are defined as any payment for additional time beyond the standard FTE for the grade**