

Freedom of Information Act 2000 – Request Reference FoI/24/368
Staffing Systems

Rostering				
For each of the staff group categories:	Medical and Dental	Nursing and HCAs	AHPs and HSS	Admin and Clerical
Does your Trust use an E-Rostering provider? (YES/NO)	Yes	Yes	Yes	Yes
What is the name of your current E-Rostering provider?	CLW and Medirota (Rotamap), HealthRota, Momentum (via Bio-Optronics)	HealthRoster	HealthRoster	HealthRoster
What is the contract start date for your e-rostering software? (dd/mm/yyyy)	N/A HealthRota, CLW, and Momentum; 01/04/2022 MediRota	31/01/2021	31/01/2021	31/01/2021
What is the contract end date for your e-rostering software? (dd/mm/yyyy)	N/A HealthRota; 07/12/2024 Momentum; 31/03/2024 RotaMap; 14/04/2024 CLW	30/01/2026	30/01/2026	30/01/2026
How many licenses is your contract for?	Section 43	Section 43	Section 43	Section 43
Bank				
For each of the staff group categories:	Medical and Dental	Nursing and HCAs	AHPs and HSS	Admin and Clerical
Do you have an in- house temporary staffing team to manage your bank OR is this outsourced to a company? (In-house/Outsourced)	Outsourced	Inhouse	Inhouse	Inhouse
If outsourced, what is the name of this company?	Medacs Healthcare	N/A	N/A	N/A

What was the start date for the contract with this outsourced provider? (dd/mm/yyyy)	August 2022	N/A	N/A	N/A
What is the expiry date for the contract with this outsourced provider? (dd/mm/yyyy)	August 2024	N/A	N/A	N/A
For each of the staff group categories:	Medical and Dental	Nursing and HCAs	AHPs and HSS	Admin and Clerical
Does your organisation use digital technology/software to manage it's staff bank? (YES/NO)	Yes	Yes	Yes	Yes
If the response was YES to question 1, what is the name of your digital staff bank technology (e.g. Allocate, Patchwork, Locum's Nest)?	Patchwork	HealthRoster	HealthRoster	HealthRoster
What was the contract start date for the provider you currently use for your Digital staff bank? (dd/mm/yyyy)	August 2022	31/01/2021	31/01/2021	31/01/2021
What is the contract expiry date for the provider you currently use for your Digital staff bank? (dd/mm/yyyy)	August 2024	30/01/2026	30/01/2026	30/01/2026

After considering your request for the number of licences, Cardiff and Vale University Health Board (the UHB) considers this information to be exempt from disclosure under section 43 of the Freedom of Information Act 2000 ('Commercial interests'). This section of the Act sets out an exemption from the right to know if:

- the information requested is a trade secret, or
- release of the information is likely to prejudice the commercial interests of any person. (A person may be an individual, a company, the public authority itself or any other legal entity.)

This exemption was considered by the UHB when deciding whether to disclose information because it considered that in doing so there could be a significant risk in prejudicing the commercial interests of both the supplier and the UHB. As this is a qualified exemption, the UHB is required to complete a public interest test in deciding whether it is in the public's interest to withhold or disclose the information.

In favour of disclosure

There is a public interest in transparency and in the accountability of spending of public funds. Furthermore, it is in the public's interest that public funds be used effectively and that public sector bodies obtain the best value for money when contracting for the provision of services.

Against disclosure

It has been established that releasing the information sought under the Freedom of Information Act, to which the UHB is subject, will give an unfair advantage to the supplier's competitors. There is a risk of disclosure prejudicing the commercial interests of the UHB by affecting its bargaining position with suppliers. This in turn could lead to less effective use of public funds in future. The UHB believes that there is wider established public interest in suppliers not being prejudiced merely because they have contracted with a public sector body (as upheld in ICO decision notice FS50473543 *ICO v Royal Marsden Hospital Trust*).

Decision

The UHB considers that the public interest in withholding the information is greater than the interests in disclosing it and thereby giving unfair commercial advantage to competitors of the supplier to which this information concerns. The UHB believes that disclosure of information in a manner which fails to protect the interests and relationships arising in a commercial context could have the effect of discouraging companies from dealing with the Health Board because of fears that the disclosure of information could damage them commercially. In turn this could then jeopardise the Health Board's ability to compete fairly and pursue its function to bring forward development in the area and obtain value for money. It was therefore decided that it is not in the public's interest to disclose this information.