

Freedom of Information Act 2000 – Request Reference FoI/24/355
Intrepretation

Under the Freedom of Information Act, I would like to request the following information:

1) BSL/SSE

- a. How many requests have been made to the Trust for BSL/SSE to English interpreters?
- b. How many of these requests were confirmed/fulfilled?
- c. How many were fulfilled by staff and how many by agency staff?
- d. What were the main reasons for an interpreter being unavailable to attend any unfulfilled requests?

In completing a search for the information requested, Cardiff and Vale University Health Board (the UHB) has confirmed that this information is not centrally recorded or collated. To retrieve the information requested would require a manual search through individual records and the UHB considers that this would exceed the limit set within Regulations for responding to a request. The UHB has therefore relied upon the section 12 exemption of the Freedom of Information Act 2000 ('Exemption where cost of compliance exceeds appropriate limit') and is refusing your request.

The UHB has estimated that to complete the work needed to respond to this request would exceed the time limit as set within Regulations to respond to a Freedom of Information Act request. Under the Act there is an allowance of two and a half days, or 18 hours, to comply with a request and the cost limit set within the Fees Regulations for this amount of work (18 hours) is £450 for the UHB. The Fees Regulations specify that the cost of complying with a request must be calculated at the rate of £25 per hour.

The UHB can, however, advise that each individual Clinical Board makes requests to Wales Interpretation and Translation Service for such purposes. For more information, please visit the following weblink which you might find of use: [Cardiff Council – Freedom of Information](#).

2) Deaf Blind

- a. How many requests have been made to the Trust for deaf blind interpreters?
- b. How many of these requests were confirmed/fulfilled?
- c. How many were fulfilled by staff and how many by agency staff?
- d. What were the main reasons for an interpreter being unavailable to attend any unfulfilled requests?

The UHB believes that the exemption as outlined in section 12 of the Act applies in this instance and is therefore refusing your request.

3) Does the Trust employ any BSL/SSE/deaf blind interpreters within the Trust, on a full time staff basis?

No.

4) Does the Trust have a contract with a video relay service?

Yes.

Please provide a breakdown of the above for the years 2020, 2021, 2022, 2023 and Jan - May 2024.