

Freedom of Information Act 2000 – Request Reference FoI/24/438

Finance Software

Information Requested:

I am writing to request information under the Freedom of Information Act regarding your finance software system. Specifically, I would like to know:

1. The name of your finance software system.
2. The name of the supplier who implemented your finance software system.
3. The installation date of your finance software system.
4. The contract expiration date for your current finance software system.
5. The **total** upfront installation and implementation costs for your finance system, including software, consultancy, training, and related expenses.
6. The **total** annual costs to run and maintain your finance system. Please can you also break down your annual costs by:
 - Software licensing fees
 - Maintenance and support fees
 - Hardware costs
 - Consultancy
 - Training
 - Other recurring expenses (please specify)
7. Do you have any plans to switch to a different finance system or upgrade the current system?

Response Details:

Cardiff and Vale University Health Board (the UHB) uses a financial software system based on Oracle. However, the system is procured and managed on an all-Wales basis by NHS Wales Shared Services Partnership ('NWSSP') through Velindre University NHS Trust ('Velindre'). The UHB does not therefore hold the information requested in points 2–7.

I can advise you refer to the following webpages:

- [NWSSP – Freedom of Information](#)
- [Velindre – Freedom of Information](#)