

**Freedom of Information Act 2000 – Request Reference FoI/24/424**  
**Health and Safety Risk Assessment – Ward Call Buttons**

**Information Requested:**

H&S Risk Assessment - call button on ward re medication

Please can you send me the above Risk Assessment ,Policy and Procedure and if there is any exemptions.

*The requestor additionally provided the following at a later time.*

I would like all information regarding the call button beside your bed as an in patient.

Please can you send me all information it's call button which is allocated to each hospital bed.

**Response Details:**

Cardiff and Vale University Health Board (the UHB) does not hold any information in respect of a risk assessment, policy, or procedure for bedside call buttons in hospital wards.

However, in line with our duty to provide advice and assistance, the UHB can confirm that it requires hospital wards to check for the presence of patient call bells across all inpatient areas (excluding Adult Mental Health) each month as part of the auditing process for the Core Standards Audit and Lead and Senior Nurse Audit to confirm that ward-based equipment is in safe working order. Up to four patient environments are to be checked per audit – there are similar arrangements in place for outpatient and day case areas. As part of these audits, the question 'Does the patient have a working call bell in reach?' is asked.