

Freedom of Information Act 2000 – Request Reference FoI/24/403
Community Rehabilitation

1. Name of healthcare system

Cardiff and Vale University Health Board (the UHB).

2. Your name

After considering your request, the UHB believes that the data requested is classed as personal data as defined under the UK General Data Protection Regulation (UK GDPR) and the Data Protection Act 2018. Its disclosure would be contrary to the data protection principles and constitute unfair and unlawful processing with regard to Articles 5, 6, and 9 of the UK GDPR. We are therefore withholding this detail under section 40(2) of the Freedom of Information Act 2000. This exemption is absolute and therefore there is no requirement to apply the public interest test.

3. Your email address

FOI.Requests@wales.nhs.uk

4. Your FOI reference

FoI.24.403

5. Does your system have measures in place to monitor provision of community rehabilitation services to patients?

Yes.

6. What is being measured in relation to the delivery of community rehabilitation?

All of the UHB's community physiotherapy services routinely measure the number of referrals, waiting list times, caseloads, length of stay, the number and nature of interventions (direct and indirect), referral source, discharge destination, and outcomes (high level).

As part of the UHB's rehabilitation programme, the UHB has developed a benefits realisation model that is being rolled out across rehabilitation services and is currently used in our community physiotherapy services for long term conditions services, and neurological conditions and musculoskeletal community services.

The model is centred around the Quadruple Aim and these services are currently using PROMs ReQUoL as a measure of wellbeing, EQ5D5L for health, and Friends and Family for experience.

Others measures used have included GCRS, Patient Stories, Welsh Index of Multiple Deprivation, Patient Activation Measure, and Social Return on Investment.

7. Are you in the process of establishing measures to monitor the provision of community rehabilitation services to patients?

Yes, please see question 6.

8. Are you committed to establishing measures in the future?

Yes.

9. When are you planning on committing to establishing measures?

There is a rolling programme of work across the Health Board.

10. In the last 12 months, have there been cuts to any resources allocated to support the provision of community rehabilitation?

Yes.

11. What funding and/or services have been cut?

The Cardiff Community Resource Team lost 0.4 WTE, Band 3 Physio Tech.

12. Are there plans to cut resources to support the provision of community rehabilitation in the next 12 months?

No.

13. Does your system have a single accountable lead for rehabilitation working at director/board level?

Yes.

14. What is their name and job title?

Emma Cooke, Executive Director for Allied Health Professionals, Health Science and Community Development.

15. If you do not have a single accountable lead with overall responsibility for rehabilitation working at director/board level, are you recruiting someone to take on this work? When do you intend to have someone in post?

Not applicable.

16. Does your system have a non-board/non-director level employee with a specific remit/portfolio to take forward the development of rehabilitation services?

Yes.

17. What is their name and job title?

Kim Atkinson, Clinical Director for Allied Health Professionals.

18. Does your system have a rehabilitation programme setting out plans to deliver, expand, integrate and redesign services?

Yes.