

Freedom of Information Act 2000 – Request Reference FoI/24/140

IT Systems

Please provide the names of the below IT systems utilised by the trust where applicable;

Referral Management	Please detail the system utilised by the Trust
Patient wait-list record/ management system/ information system	Patient Management System (PMS)
Out-patient Clinic Scheduler System	PMS, PARIS
Pre-anesthetic Check Scheduler System	TheatreMan (Trisoft)
Operation Theater Scheduler System	TheatreMan (Trisoft)
Telephony/ IVR/ EPABX system	Solidus
Out-patient queuing/ management system	PMS
SMS/ Email notification system	Outlook, Envoy
Referral Management system	PMS, WCCG, WAP
Radiology Department	
Patient wait-list record/ management system/ information system	Radis (DHCW)
Out-patient procedure Scheduler System	Radis (DHCW)
Pre-anesthetic work-up Scheduler System	Radis (DHCW)
In-patient procedure Scheduler System	Radis (DHCW)
Referral Management system	Radis (DHCW)
Telephony/ IVR/ EPABX system	Mitel
Out-patient queuing/ management system	Radis (DHCW)
SMS/ Email notification system	Envoy
Blood tests / Phlebotomy (Laboratory)	
Patient wait-list record/ management system/ information system	Individual GP practices, some local spreadsheets
Out-patient procedure Scheduler System	Individual GP practices, some via PMS
Pre-anesthetic work-up Scheduler System	N/A
In-patient procedure Scheduler System	N/A
Referral Management system	N/A
Telephony/ IVR/ EPABX system	Mitel MX-One
Out-patient queuing/ management system	Individual GP practices, some via PMS
SMS/ Email notification system	N/A
Other Diagnostics (Endoscopy, etc.)	
Patient wait-list record/ management system/ information system	Individual GP practices, some local spreadsheets

Out-patient procedure Scheduler System	Individual GP practices, some local diarised mechanisms
Pre-anesthetic work-up Scheduler System	N/A
In-patient procedure Scheduler System	N/A
Referral Management system	PMS, WCCG, WAP
Telephony/ IVR/ EPABX system	Mitel MX-One
Out-patient queuing/ management system	PMS, WCCG, WAP
SMS/ Email notification system	Envoy
Nursing Services	
Referral Management system	N/A
Patient wait-list record/ management system/ information system	N/A
Out-patient procedure Scheduler System	N/A
Pre-anesthetic work-up Scheduler System	N/A
In-patient procedure Scheduler System	N/A
Telephony/ IVR/ EPABX system	N/A
Out-patient queuing/ management system	N/A
SMS/ Email notification system	N/A