

Freedom of Information Act 2000 – Request Reference FoI/24/120
Temporary Agency Staffing

1. Neutral Vend (NV) or Master Vend (MV) Agency Supplier:

i. Medical

- Name of the NV or MV agency supplier – Medacs Healthcare.
- Expiry date of contract with the NV or MV agency supplier? – August 2024.

ii. Allied Health Professionals (AHPs)

- Name of the NV or MV agency supplier – Medacs Healthcare.
- Expiry date of contract with the NV or MV agency supplier – August 2024.

iii. Nursing

- Name of the NV or MV agency supplier – None.
- Expiry date of contract with the NV or MV agency supplier – Not applicable.

iv. Non-Medical, Non-Clinical (NMNC)

- Name of the NV or MV agency supplier – None.
- Expiry date of contract with the NV or MV agency supplier – Not applicable.

2. Direct Engagement (DE):

i. Medical

- Name of the DE provider – Medacs Healthcare.
- Expiry date of contract with the DE provider – August 2024.
- % of DE currently achieved – 96%

ii. Allied Health Professionals (AHPs)

- Name of the DE provider – Medacs Healthcare.
- Expiry date of contract with the DE provider – August 2024.
- % of DE currently achieved – 100%

iii. Non-Medical, Non-Clinical (NMNC)

- Name of the DE provider – None.
- Expiry date of contract with the DE provider – Not applicable.
- % of DE currently achieved – Not applicable.

3. Financial Year 2022/2023 (or most recent if available) - spend figures on temporary agency staffing – (worker pay & agency commission only):

- i. Medical
- ii. Allied Health Professionals (AHPs)
- iii. Nursing
- iv. Non-Medical, Non-Clinical (NMNC)

Please see the below table for agency staff expenditure for the financial year ending 31 March 2023.

Staff Group	Expenditure
ADD PROF SCIENTIFIC AND TECHNICAL	£52,789.00
ADDITIONAL CLINICAL SERVICES	£133,808.88
NON-CLINICAL	£4,354,002.94
ALLIED HEALTH PROFESSIONALS	£165,109.12
HEALTHCARE SCIENTISTS	£257,323.15
MEDICAL AND DENTAL	£14,938,303.22
NURSING	£22,405,780.64
Grand Total	£42,307,116.95

4. Financial Year 2022/2023 - number of hours worked by temporary agency workers:

- i. Medical – 43,792 hours.
- ii. Allied Health Professionals (AHPs) – 21,876 hours.
- iii. Nursing – 256,057 hours.
- iv. Non-Medical, Non-Clinical (NMNC)

In completing a search for the information requested on NMNC staff, Cardiff and Vale University Health Board (the UHB) has confirmed that this information is not centrally recorded or collated. To retrieve the information requested would require a manual search through individual records and the UHB considers that this would exceed the limit set within Regulations for responding to a request. The UHB has therefore relied upon the section 12 exemption of the Freedom of Information Act 2000 ('Exemption where cost of compliance exceeds appropriate limit') and is refusing your request.

The UHB has estimated that to complete the work needed to respond to this request would exceed the time limit as set within Regulations to respond to a Freedom of Information Act request. Under the Act there is an allowance of two and a half days, or 18 hours, to comply with a request and the cost limit set within the Fees Regulations for this amount of work (18 hours) is £450 for the UHB. The Fees Regulations specify that the cost of complying with a request must be calculated at the rate of £25 per hour.

5. Does the Trust or Health Board currently operate a Non-Medical Non-Clinical Staff Bank?

- If yes, what is the name of the provider? Yes, internal bank only.
- Expiry Date of the contract with the provider – Not applicable.

6. Does the Trust or Health Board utilise an Insourcing Contracting provider in place?

- If yes, what is the name of the provider? – No.
- Expiry Date of the contract with the provider – Not applicable.

7. Contact responsible for temporary agency staffing at the Trust or Health Board:

After considering your request for names, the UHB believes that the data requested is classed as personal data as defined under the General Data Protection Regulation (GDPR) and Data Protection Act 2018. Its disclosure would be contrary to the data protection principles and constitute unfair and unlawful processing with regard to Articles 5, 6, and 9 of the GDPR. We are therefore withholding this detail under section 40(2) of the Freedom of Information Act 2000. This exemption is absolute and therefore there is no requirement to apply the public interest test. The UHB can, however, disclose job titles below.

i. Workforce Lead

- Name
- Job Title – Head of Resources and Systems; and Senior Nurse, Staff Bank Manager.

ii. Procurement Lead

- Name
- Job Title – Commodities Manager (Nursing only).

iii. Finance Lead

- Name – Not applicable.
- Job Title – Not applicable.

Directors of Nursing are financially responsible for this expenditure through the relevant Clinical Boards.