

Freedom of Information Act 2000 - Request Reference FoI/23/479

Assisted Discharge and Support at Home Services

Information Requested:

1. Please advise who provides your Assisted Discharge and Support at Home services (Name of all providers)
2. What is the annual value of the contract/s?
3. What is the duration of the contract/s?
4. What are the start and end dates of the contract (plus any potential extension periods)?
5. How many service users are supported through this contract on an annual basis?
6. What are the individual performance measures and KPIs on the contract? How is your provider performing against each performance measure and KPI? (%)
7. Who is the person responsible for managing your Assisted Discharge and Support at Home services?
 - a) Name
 - b) Title
 - c) Email address
 - d) Contact number

Response Details:

1. Community Resource Team and Vale Community Resource Service.
2. Not applicable.
3. Not applicable.
4. Not applicable.
5. Please see the below table for discharge support data from 01 April 2022 to 31 March 2023.

	Non CSW				ESD	HOMECARE ONLY	CARE NOT AGREED	TOTAL VISITED	NO OUTCOME RECORDED
	ACCEPTED	DECLINED	NO NEEDS	FAILED					
COMMUNITY SUPPORT	232	22	6	4		1	4	269	
DISCHARGE SUPPORT	832	63	34	7	2	3	5	946	
GMH+	105	5						110	
NO REFERRAL RECORDED									56
Total	1,169	90	40	11	2	4	9	1,325	56

6. Not applicable.

7.

- a) After considering your request, the UHB believes that the data requested is classed as personal data as defined under the General Data Protection Regulation (GDPR) and Data Protection Act 2018 and its disclosure would be contrary to the data protection principles and constitute unfair and unlawful processing in regard to Articles 5, 6, and 9 of GDPR. We are therefore withholding this detail under Section 40(2) of the Freedom of Information Act 2000. This exemption is absolute and therefore there is no requirement to apply the public interest test.
- b) Head of Integrated Discharge Service.
- c) Please see the response to question 7. a).
- d) Please see the response to question 7. a).