

Freedom of Information Act 2000 - Request Reference FoI/23/473
Children's Weekly Shift Entitlement

Information Requested:

Please could you provide the following information for the Cardiff and Vale children's community nursing service for the period 1st January 2022 to 30th June 2023

Number of shifts that each child is entitled to per week (listed individually but obviously with names redacted) and number of shifts actually fulfilled to each child per week.

Response Detail:

In respect of the entitlement and allocation of shifts during this period, the UHB has completed a search for the information requested and can confirm that this information is not centrally recorded or collated. To retrieve the information requested would require a manual search through individual patient records and the UHB considers that this would exceed the limit set within regulations for responding to a request. The UHB has therefore relied upon the Section 12 exemption ('Exemption where cost of compliance exceeds appropriate limit') of the Freedom of Information Act 2000 and is refusing your request.

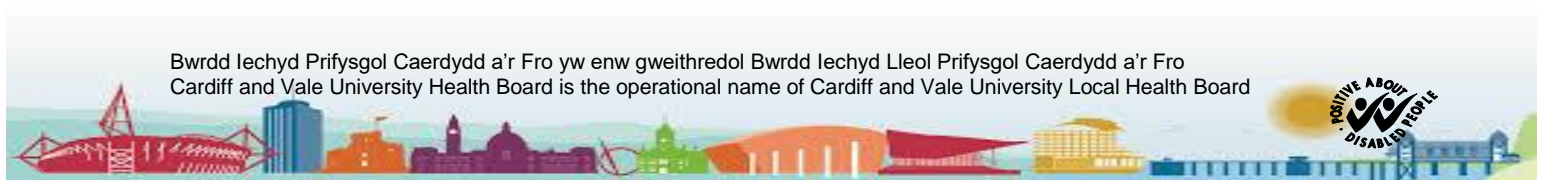
The UHB has estimated that to complete the work needed to respond to this request would exceed the time limit as set within regulations to respond to a Freedom of Information Act request. Under the Act there is an allowance of two and a half days, or 18 hours, to comply with a request and the cost limit set within the fees' regulations for this amount of work (18 hours) is £450 for the UHB. The fees regulations specify that the cost of complying with a request must be calculated at the rate of £25 per hour.

However, under our Section 16 duty to advise and assist, the UHB can confirm that it has been able to retrieve data in respect of the last three calendar months and can confirm the following:

During this period, there were 800 hours allocated amongst 28 children. Of these, there were 495 hours received.

For each child, the percentage of allocated hours received was as follows:

- 100.00%
- 100.00%
- 100.00%
- 100.00%
- 100.00%
- 100.00%
- 100.00%
- 100.00%
- 90.48%
- 83.33%
- 80.00%



75.00%
75.00%
71.43%
66.67%
66.67%
66.67%
66.67%
60.00%
55.56%
50.00%
50.00%
50.00%
50.00%
50.00%
42.86%
0.00%
0.00%
0.00%

Please also see the following information, which we hope is useful.

During an assessment for Children’s Continuing Care eligibility, unmet health needs of the child or young person (CYP) may be identified. During the Continuing Care process Health professionals involved the CYP’s care provide reports and advice. This information is used in conjunction with multi-agency meetings and guidance from the Bradford Tool (which gives an indication of anticipated hours required). Using all the information provided, hours are allocated on the complexity, unpredictability, intensity and frequency of the CYP health needs.

The Children’s Community Nursing Service provides a range of packages requiring differing levels of intervention and support. Some packages are critical to the health of the CYP to be provided and are often large packages of care which need to be met. Where staffing capacity does not allow for all packages to be fully fulfilled a risk assessment is conducted and care is provided where the greatest health risks are identified.

The providing of respite shifts also depends on the skills, knowledge and level of training of the staff for a specific child or group of children. This prevents the service easily moving staff members between packages of care to provide cover where there may be gaps.

