

**Freedom of Information Act 2000 – Request Reference FoI/23/563**  
**Information Technology**

**Information Requested:**

I am writing to make an open government request for all the information to which I am entitled under the Freedom of Information Act 2000.

1. Do you have an IT supplier of hardware e.g. Laptops / Desktops and associated peripherals? If so,
  - a. Who is the current provider?
  - b. Is it contracted? If so, when does their contract end?
  - c. Which OEM do you use?
  - d. How many laptops and desktops are there in your estate?
  - e. How many users do you have?
  - f. Who is the named person and their role in your organisation in charge of procurement for IT?
  - g. What is your buying/refresh cycle?
  - h. What is your annual spend on IT hardware such as laptops/desktops?
  - i. How would you rate their service delivery on a scale of 1-10?
2. Do you have an internal IT Department? If yes
  - a. How many members of staff does this department have?
3. Do you outsource any IT managed services? If so, who to?
  - a. How long is this contract?
  - b. How would you rate their service delivery on a scale of 1-10?
4. Do you currently use a Public Sector Framework for procurement of these services? If so, which ones do you currently use?

**Response Details:**

1. Cardiff and Vale University Health Board (the UHB) does not currently have any specific long-term contract with any suppliers for PC hardware and consumables, however it is going through the procurement process to secure an agreement.
  - a. Please see the response to question 1.
  - b. Please see the response to question 1.
  - c. Dell Inc. and Stone Computers.
  - d. There are currently 9,599 desktops and 5,878 laptops on domain.
  - e. 23,836 users.

- f. After considering your request, the UHB believes that the data requested is classed as personal data as defined under the General Data Protection Regulation (GDPR) and Data Protection Act 2018. Its disclosure would be contrary to the data protection principles and constitute unfair and unlawful processing in regard to Articles 5, 6, and 9 of GDPR. We are therefore withholding this detail under section 40(2) of the Freedom of Information Act 2000. This exemption is absolute and therefore there is no requirement to apply the public interest test.
- g. This cycle varies – however, it is normally around five years.
- h. The spend varies and is dependent on funding received within a department.
- i. The UHB does not hold this information. Please be aware that the Freedom of Information Act 2000 only applies to information that a public authority holds in recorded form at the time of request.

The Information Commissioner's Office (ICO) states that if a public authority does not hold a particular piece of information that a requestor has asked for, it does not have to create it. For more information, please see [ICO: Determining Whether a Public Authority Holds Information](#).

For guidance on how to make a Freedom of Information request, please refer to the following link: [ICO: How to Access Information from a Public Authority](#).

- 2. Yes.
  - a. The UHB's Digital and Health Intelligence Departments employ 155 staff.
- 3. No.
  - a. Not applicable.
  - b. Please see the response to question 1 i.
- 4. Please see the response to question 1.