

Freedom of Information Act 2000 – Request Reference FoI/23/628

Staff Rostering

1. Please provide the rostering solution used for the below staffing groups. Where more than one supplier is used for each staff group, please provide the name of each supplier.

- Medical & Dental – Healthrota, Medirota, Momentum and CLW.
- Nursing & Health Care Assistants – HealthRoster.
- Scientific, Therapeutic & Technical Staff including of Allied Health Professionals – HealthRoster is currently being rolled out to the appropriate areas.
- Administration and Estates – HealthRoster is currently being rolled out to the appropriate areas.

2. Please list below the staffing groups where e-rostering is currently live and being used?

Nursing and Midwifery, and in some areas of Medical and Dental.

3. Please tick the below Medical Specialities that are currently rostered on the system-

- General Medicine – Yes.
- General Surgery – Yes.
- Anaesthetics – Yes, Anaesthetics are part of General Surgery.
- Obstetrics and Gynaecology – Yes.

4. What percentage of workforce are rostered on the system? Please list the percentages by the staffing groups listed below-

- Medical & Dental – Unknown as there is not one central system.
- Nursing & Health Care Assistants – 80%
- Scientific, Therapeutic & Technical Staff including of Allied Health Professionals – 0%
- Administration and Estates – 0%

5. What is the contract start date for your rostering supplier/suppliers? Please list the name of the supplier and contract start date.

- HealthRota on a pay-as-you-go model.
- Purchase order raised with Bio-Optronics, Inc covering a subscription for Momentum, commenced 8 December 2023.
- RotaMap for Obstetrics and Gynaecology (provision of MediRota software) commenced 1 April 2022.
- MediRota commenced 1 April 2022.
- CLW contractual start date is 15 April 2023.
- IQUS Ltd trading as RotaMaster commenced 14 March 2023.
- RotaMap for Anaesthetics commenced 14 April 2023.

6. What is the contract end date for your rostering supplier/suppliers? Please list the name of the supplier and contract end date.

- No contractual end date with HealthRota as it is a pay-as-you-go model.
- Purchase order raised with Bio-Optronics, Inc covering a subscription for Momentum to 7 December 2024.
- RotaMap for Obstetrics and Gynaecology (provision of MediRota software) contracted until 31 March 2024.
- MediRota contractual end date is 1 April 2024.
- CLW contractual end date is 14 April 2024.
- IQUS Ltd trading as RotaMaster contractual end date is 22 June 2024.
- RotaMap for Anaesthetics contracted until 13 April 2026.

7. What was the annual cost of your rostering supplier/ suppliers for the financial year 22/23 (April 2022 - March 2023)?

After considering your request, Cardiff and Vale University Health Board (the UHB) considers this information to be exempt from disclosure under section 43 of the Freedom of Information Act 2000 ('Commercial interests'). This section of the Act sets out an exemption from the right to know if:

- the information requested is a trade secret, or
- release of the information is likely to prejudice the commercial interests of any person. (A person may be an individual, a company, the public authority itself or any other legal entity.)

This exemption was considered by the UHB when deciding whether to disclose information because it considered that in doing so there could be a significant risk in prejudicing the commercial interests of both the supplier and the UHB. As this is a qualified exemption, the UHB is required to complete a public interest test in deciding whether it is in the public's interest to withhold or disclose the information.

In favour of disclosure: There is a public interest in transparency and in the accountability of spending of public funds. Furthermore, it is in the public's interest that public funds be used effectively and that public sector bodies obtain the best value for money when contracting for the provision of services.

Against disclosure: It has been established that releasing the information sought under the Freedom of Information Act, to which the UHB is subject, will give an unfair advantage to the supplier's competitors. There is a risk of disclosure prejudicing the commercial interests of the UHB by affecting its bargaining position with suppliers. This in turn could lead to less effective use of public funds in future. The UHB believes that there is wider established public interest in suppliers not being prejudiced merely because they have contracted with a public sector body (as upheld in ICO decision notice FS50473543 *ICO v Royal Marsden Hospital Trust*).

Decision: The UHB considers that the public interest in withholding the information is greater than the interests in disclosing it and thereby giving unfair commercial advantage to competitors of the supplier to

which this information concerns. The UHB believes that disclosure of information in a manner which fails to protect the interests and relationships arising in a commercial context could have the effect of discouraging companies from dealing with the Health Board because of fears that the disclosure of information could damage them commercially. In turn this could then jeopardise the Health Board's ability to compete fairly and pursue its function to bring forward development in the area and obtain value for money. It was therefore decided that it was not in the public's interest to disclose this information.

8. Are there any exit costs incurred for changing rostering supplier/ suppliers? If yes, please state the exit cost for each supplier

The UHB believes the section 43 exemption applies here and is therefore withholding this information.

9. Did the organisation use a framework to procure your rostering supplier/ suppliers? Please state the name of the supplier and framework it was procured from.

No procurement frameworks were utilised.

10. From the table below please indicate which interfaces are being used and at what frequency?

Interface	In/Out	Daily	Weekly	Monthly	Ad Hoc
ESR Generic Attendance Inbound Interface	Out		✓	✓	
ESR Generic Absence Inbound Interface	Out		✓	✓	
ESR Generic Outbound Interface	In		✓	✓	
E-Job Planning	In/Out				
Junior Doctors	In/Out				
Staffbank / Agency	In/Out	✓			
Identity Provider Servers	In/Out				

11. Please provide the name of the organisations GOSWH (Guardian of safe working hours)

Not applicable in Wales.

12. Please provide the name of the organisations Lead Registrar

The UHB does not hold this information.

13. Please provide the name of the organisations Medical Education Director

After considering your request, Cardiff and Vale University Health Board (the UHB) believes that section 21 of the Freedom of Information Act 2000 applies in this instance and is refusing your request.

Under section 21 of the Act, a public authority does not have to respond to a request if the information being sought is reasonably accessible to the applicant by other means. The UHB has applied this exemption to your request as the information you are seeking is available in the public domain. Under our section 16 obligation to advise and assist, I can confirm that the relevant information can be found at the following weblink: [Medical and Dental Education Department: Our Faculty](#).

14. Please provide the name of the chair of the Junior Doctors forum

After considering your request, Cardiff and Vale University Health Board (the UHB) believes that the data requested is classed as personal data as defined under the General Data Protection Regulation (GDPR) and Data Protection Act 2018. Its disclosure would be contrary to the data protection principles and constitute unfair and unlawful processing with regard to Articles 5, 6, and 9 of the GDPR. We are therefore withholding this detail under section 40(2) of the Freedom of Information Act 2000. This exemption is absolute and therefore there is no requirement to apply the public interest test.