

**Freedom of Information Act 2000 – Request Reference FoI/23/625**

**MillCare**

**Information Requested:**

- If your Health Boards Sexual Health Service was using the MillCare (by Mill Systems Ltd) computer system for the management of patient records, and the delivery of the sexual health service (e.g result reporting, appointment booking, texting patients) as at 01.01.23

If the answer to the above is Yes, please can you also supply the following information regarding communications to/from the Welsh Government following Mill Systems Ltd (supplier of MillCare) entering insolvency on 24.01.23

- Documents, correspondence, minutes and other records of Welsh Government's involvement and action to support your Health Boards Sexual Health Service following Mill Systems Ltd entering administration, and support to procure an alternative clinical system to replace MillCare and ensure continuity of sexual health service delivery

- If Welsh Government has provided your Health Board with additional funding to procure a new clinical system to replace MillCare, following Mill Systems Ltd entering administration, so that your Health Board can continue to deliver Sexual Health services

- Documents, and correspondence (internal and with Welsh Government) outlining risks to service continuity and public health identified by your health board following Mill Systems entering administration and its impact on MillCare functionality

**Response Details:**

Please see the attached PDFs for internal documents and correspondence. Please note that certain parts of the attached have been redacted.

Cardiff and Vale University Health Board (the UHB) does not hold documents, correspondence, minutes or other records of Welsh Government's involvement and action or support in this context. The UHB has also had no additional funding offered by Welsh Government in this context.