

**Freedom of Information Act 2000 – Request Reference FoI/23/618**

**Telecare**

**Information Requested:**

1. The name of the lead officer responsible for the Telecare analogue to digital switchover, their email address, and phone number
2. The number of Telecare recipients
3. An approximate percentage of completion to switching over from analog to digital telecare boxes
4. The name of the supplier of the Telecare alarm receiving centre software that is utilised

**Response Details:**

Cardiff and Vale University Health Board (the UHB) does not hold this information. In accordance with our duty to advise and assist under section 16 of the Freedom of Information Act 2000, the UHB can inform you that this responsibility sits with relevant local authorities as they deliver social care. As such, we can refer you to the following links: [Cardiff Council Freedom of Information](#) and [Vale of Glamorgan Council Freedom of Information](#).