

Freedom of Information Act 2000 – Request Reference FoI/23/604
Emergency Department Waiting Times

Information Requested:

Using the Freedom of Information Act 2000, I am writing to request the total number of patients who have waited 24-hours or more in the Cardiff and Vale Emergency Department, University Hospital of Wales, for each month since January 2011 to the present day.

I am requesting that the data should include a column without the application of breach exemptions / clinical exceptions (so the raw figure before breach exemptions were applied) and a column with the application of breach exemptions (so the figure provided to Stats Wales).

Response Details:

Please see the attached Excel document.

All patients require an electronic discharge letter to be completed on discharge. This is not always possible in real time due to operational pressures in the department. In some instances, a stop clock was applied at the point of discharge to keep the patient's electronic record open pending completion of the discharge letter. This allows clinicians to complete a discharge letter at a later time but results in these patients appearing in the numbers reported as having had a clinical exception.