

[REDACTED]

**From:** [REDACTED]  
**Sent:** 22 December 2023 13:23  
**To:** [REDACTED]  
**Subject:** RE: Issue with parking permit?

Good Afternoon,

We can see from the ParkingEye system that you were granted a UHW MULTI Staff parking permit on [REDACTED] this allows you to park in all available 'Green' spaces.

This permit will not expire until [REDACTED]

From the parking charge we can see that you have stayed in University Hospital of Wales, Cardiff – Public 9a, this is not covered under their permit.

Unfortunately we are unable to appeal your current charge as it was correctly given, if you wish to appeal the active ticket you will need to follow the instructions on the PCN letter you recieved, if your have lost the letter, please contact ParkingEye via their website. Going forward, please ensure that you park in the correct locations. (See attached map)

<https://cavuhb.nhs.wales/patient-advice/getting-here/>

Best Regards

[REDACTED]

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**From:** [REDACTED]  
**Sent:** 21 December 2023 14:38  
**To:** [REDACTED]  
**Subject:** Issue with parking permit?

[REDACTED]

Good Afternoon,

I am emailing to appeal to have a parking fine removed from my account if possible...

Car Reg: [REDACTED]  
Ref number on ticket: [REDACTED]

As far as I am aware I have a valid essential staff parking permit in place. Not sure if this has been given in error.

