

[REDACTED]

From: [REDACTED]
Sent: 21 December 2023 14:19
To: [REDACTED]
Subject: RE: **Urgent query Permit ref number [REDACTED]**

Good Afternoon,

We have appealed this parking charge on your behalf, ParkingEye will contact the registered vehicle owner in the coming weeks via letter to confirm if our appeal was successful.

You can also check the status of the PCN by going to [Driver Portal - Parkingeye](#) and entering the detail required.

The operating hours for the Car Parking office, in the main UHW concourse is opened between 10-2pm Monday – Fridays or you can email us your enquiry.

Best Regards

[REDACTED]

From: [REDACTED]
Sent: 21 December 2023 10:19
To: [REDACTED]
Subject: **Urgent query Permit ref number [REDACTED]**

Hello,

I have a multi site parking permit at UHW (ref number in subject line) and when applying for the permit I made certain that I put both my own number plate as well as my partners number plate [REDACTED]

As such, I have been driving my partners car to work the last few shifts and unfortunately he has received some parking fines for this despite me having a valid permit. I have tried calling your phone number but the office is not manned at the moment by the sounds of things. Please get back to me asap about this to confirm that we will not have to pay the above charges as there has been an error. I have attached a copy of the fines for your assistance.