

Freedom of Information Act 2000 - Request Reference FoI/23/248
Welsh Gender Service (WGC)

Information Requested:

For each calendar year between 2000 and 2022 (inclusive) please provide:

- 1. The total number of individuals on the waiting list for the GIC by the end of the year**

2019-723
2020-889
2021-1193
2022-1242

- 2. The total number of individuals who had been offered first appointments in that year**

(*1st appts taking place in calendar year)

2019-70*
2020-351*
2021-849*
2022-954*

- 3. The total number of individuals who had been offered appointments beyond their first appointment in that year**

2019-31
2020-259
2021-684
2022-923

- 4. The total number of individuals who were added to the waiting list in that year**

Cardiff and Vale University Health Board (the UHB) does not hold this information, under our Section 16 obligation, the duty to provide advice and assistance I can advise that the following information is the net WL increase for each year, taken from month end figures, please note it is not the total number of individuals added.

Clinic open to Dec 2019-723	Net increase 723
Dec 2019-723; Dec 2020-889	Net increase 166
Dec 2020-889; Dec 2021-1193	Net increase 304
Dec 2021-1193; Dec 2022-1242	Net increase 49

5. The total number of individuals who had contacted the GIC with the intent of being removed from the waiting list in that year

In completing a search for the information requested, Cardiff and Vale University Health Board (the UHB) has confirmed that this information is not centrally recorded or collated. To retrieve the information requested would require a manual search through individual records and the UHB considers that this would exceed the limit set within regulations for responding to a request. The UHB has therefore relied upon the Section 12 exemption ('Exemption where cost of compliance exceeds appropriate limit') of the Freedom of Information Act 2000 and is refusing your request.

The UHB has estimated that to complete the work needed to respond to this request would exceed the time limit as set within regulations to respond to a Freedom of Information Act request. Under the Act there is an allowance of two and a half days, or 18 hours, to comply with a request and the cost limit set within the fees' regulations for this amount of work (18 hours) is £450 for the UHB. The fees regulations specify that the cost of complying with a request must be calculated at the rate of £25 per hour.

6. The total number of individuals who the GIC had removed from the waiting list, without having received a request from the individual to do so, in that year

In completing a search for the information requested, Cardiff and Vale University Health Board (the UHB) has confirmed that this information is not centrally recorded or collated. To retrieve the information requested would require a manual search through individual records and the UHB considers that this would exceed the limit set within regulations for responding to a request. The UHB has therefore relied upon the Section 12 exemption ('Exemption where cost of compliance exceeds appropriate limit') of the Freedom of Information Act 2000 and is refusing your request.

The UHB has estimated that to complete the work needed to respond to this request would exceed the time limit as set within regulations to respond to a Freedom of Information Act request. Under the Act there is an allowance of two and a half days, or 18 hours, to comply with a request and the cost limit set within the fees' regulations for this amount of work (18 hours) is £450 for the UHB. The fees regulations specify that the cost of complying with a request must be calculated at the rate of £25 per hour.

7. The total number of individuals receiving ongoing care at the GIC (prescriptions, voice therapy, etc) in that year

In completing a search for the information requested, Cardiff and Vale University Health Board (the UHB) has confirmed that this information is not centrally recorded or collated. To retrieve the information requested would require a manual search through individual records and the UHB considers that this would exceed the limit set within regulations for responding to a request. The UHB has therefore relied upon the Section 12 exemption ('Exemption where cost of compliance exceeds appropriate limit') of the Freedom of Information Act 2000 and is refusing your request.

The UHB has estimated that to complete the work needed to respond to this request would exceed the time limit as set within regulations to respond to a Freedom of Information Act request. Under the Act there is an allowance of two and a half days, or 18 hours, to comply with a request and the cost limit set within the fees' regulations for this amount of work (18 hours) is £450 for the UHB. The fees regulations specify that the cost of complying with a request must be calculated at the rate of £25 per hour.

Under our Section 16 obligation the duty to provide advice and assistance I can advise that Speech Therapy is not provided by the WGC but by individual Local Health Boards. The majority of prescribing takes place within Primary Care. Specialist prescribing does take place at the WGC however this data is not centrally recorded or collated.

8. The total number of staff worked at the GIC at any given point during that year

2019 - between 6 and 8

2020 - between 6 and 10

2021 - between 10 and 12

2022 - between 14 and 16

9. The budget allocated to the GIC in that year

10.	19/20	20/21	21/22	22/23	23/24
Budget	£500,000	575,570	856,778	1,339,924	1,352,096
Spend	402,705	£534,343	£699,780	901,253	

11. The amount of money spent by the GIC in that year

Please refer to question 9