

Freedom of Information Act 2000 - Request Reference Fol/23/241

Printing

Information Requested:

How much the Trust spends on Patient Information Leaflets. Specifically, any printed literature (appointment card, discharge card, inpatient booklet, Maps to wards, coming into hospital, stop Smoking/drinking, Wash Your hands, about your operation etc) to be given to any service users of the NHS trust facilities for any purpose.

1. Annual cost of outsourced print

£223,621.62

2. Annual cost of internally printed documents (ie printed by HCP from internal/online document and handed to service user)

Cardiff and Vale University Health Board (the UHB) does not hold this information. Under our Section 16 obligation, the duty to provide advice and assistance I can advise that the internal Medical Illustration Department cross-charged other departments within the UHB the sum of £184,686.73

3. Annual cost of photocopies for patient information

The UHB does not hold this information.

4. Annual internal costs of Patient Information Design

Medical Illustration within the UHB does not charge for internal requests for design.

5. Annual outsourced of Patient Information Design

2022/2023 - £14,191

6. Number of leaflets ordered monthly

Approximately 600

7. Number of Patient Information Titles in use

a. By Department/Ward (if possible)

b. By Location (ie hospitals in a multi-hospital Trust)

The UHB does not hold this information

8. Storage costs (estimated)

£0.00

9. Volume of storage Printed material takes in stores (guesstimate or no. pallets acceptable)

The UHB does not hold this information

10. Earliest “print date” of any print content in Stores. (ie the *order or received date* of any material printed and kept at stores but not distributed to the relevant departments).

The UHB does not hold this information

11. If you don't provide Printed Patient Information, what do you provide to ensure Service Users understands the procedures/treatment they are about to or have received?

The UHB have produced digital information, animation and videos for patient information for departments.

12. Where you use Digital Patient literature, either alongside or instead of, please indicate any costs associated with this methodology (staff, design, storage/hosting etc)

The UHB does not hold this information, whilst the Comms and Engagement Team doesn't have a set budget to produce patient information, it receives an allocation of £2k per annum from Welsh Government specifically to promote PCIC information to patients, plus further budget on an ad-hoc basis from hosted service e.g. RPB, Public Health and Genomics specifically for design, printing costs etc.