

Freedom of Information Act 2000 - Request Reference FoI/23/163
Corporate Policies

Information Requested:

I am trying to locate the relevant policies for concerns, putting things right and GDPR for Cardiff and Vale.

Response details:

After considering your request, Cardiff and Vale University Health Board (the UHB) believes that Section 21 of the Freedom of Information Act 2000 applies in this instance and is refusing your request. The reason for relying on this exemption is set out below.

Under Section 21 of the Act, an organisation does not have to respond to a request if the information being sought is reasonably accessible to the applicant by other means. The UHB has applied this exemption to your request as the information you are seeking is available in the public domain. Under our Section 16 obligation to advise and assist, I can confirm that the relevant data can be found via the below links:

<https://cavuhb.nhs.wales/files/policies-procedures-and-guidelines/corporate-policy/c-corporate-policy/concerns-complaints-claims-policy-uhb-332/>

[Putting Things Right - Cardiff and Vale University Health Board \(nhs.wales\)](https://cavuhb.nhs.wales/files/policies-procedures-and-guidelines/corporate-policy/c-corporate-policy/putting-things-right-policy-uhb-332/)

<https://cavuhb.nhs.wales/files/policies-procedures-and-guidelines/corporate-policy/d-corporate-policy/data-protection-act-policy-2016-pdf/>

<https://cavuhb.nhs.wales/files/policies-procedures-and-guidelines/corporate-policy/i-j-corporate-policy/cv-ig-policy-v4-pdf/>