

Freedom of Information Act 2000 - Request Reference FoI/23/291
Outpatient Appointments

Information Requested:

Under the Freedom of Information Act 2000 I would like to be given the following information.

1. How many appointments to the Outpatient Dept at Cardiff and Vale NHS Trust have been cancelled by the department in the last 2 years due to staffing issues?

i.e. not how many patients have had appointments cancelled, as the same patient may have been on the receiving end of numerous cancelled appointments.

Cancellations Due to Staffing Issues between 1st June 2021 and 31st May 2023 (excludes Mental Health)

New: 4,437

Follow Up: 8,399

Total: 12,836

2. How many staff vacancies are currently unfilled in the department? Including admin staff?

There are 15 separate departments across Cardiff and Vale University Health Board (the UHB) that provide outpatient services. Across all of these there are 12.93 WTE vacancies.

3. Have staffing levels been permanently reduced?

The UHB has not permanently reduced staffing in outpatients.

4. What is the current average waiting time between referral being received and the patient being seen by a consultant?

Current RTT Average Adjusted Weeks Wait for New Outpatient Appointments:

Dec-22	Jan-23	Feb-23	Mar-23	Apr-23	May-23
30	29	28	27	28	28

5. Is this waiting time increasing?

Please see above table.