

Freedom of Information Act 2000 - Request Reference FoI/23/345
Social Media Monitoring

Information Requested:

Please can the below be provided:

- 1. Does your organisation routinely monitor social media channels for critical commentary about your organisation?**

Cardiff and Vale University Health Board (the UHB) monitors its own social media channels and any mentions to be able to respond as appropriate.

- 2. Does your organisation log / store any critical commentary?**

No

- 3. Does your organisation have a list of accounts that it routinely monitors for critical social media postings? If yes please provide the number on the list.**

No

- 4. Does your organisation employ / contract with a third party to monitor critical social media commentary? If so please provide name of company and any contract in place
Please provide a copy of any policies your organisation has around monitoring critical social media Commentary**

No

- 5. Please provide a copy of any policies your organisation has around monitoring critical social media commentary.**

Cardiff and Vale University Health Board (the UHB) does not have a policy for social media monitoring.

Under Section 16 of the FOIA, which provides us with the duty to advise and assist, the UHB can inform you that it complies with the [NHS Wales: All Wales Social Media Policy](#).