

Freedom of Information Act 2000 - Request Reference FoI/23/027
Case Management Software

1. Name of your current legal case management software, if any.

Cardiff and Vale University Health Board (the UHB) does not hold this information. Under Section 16 of the FOIA, which provides us with the duty to advise and assist, the UHB can inform you that the organisation does not utilise a dedicated legal case management software system. However, the Health Board/Trust is part of the Once for Wales Concerns Management System Programme across NHS Wales and utilises the Datix DCIQ Platform to maintain local records of legal matters.

2. Date the current legal case management software contract expires

30th November 2024, although there is the provision to roll-over the existing contract for up to four years from that date.

3. The length of this contract for your legal case management

Please see above.

4. Monthly charge for your existing legal case management software

The UHB does not hold this information. Under Section 16 of the FOIA, which provides us with the duty to advise and assist, the UHB can inform you that this software is managed by NHS Wales Shared Services Partnership and they would be better placed to respond to this query, please see their contact details below,

shared.services@wales.nhs.uk

5. Please provide the name and contact email of the person/sponsor responsible for the Legal case management software for your organisation

Please see our response to question 4.

6. Name and contact details for the Head of Legal within your organisation

Please see our response to question 4.