

Freedom of Information Act 2000 - Request Reference FoI/23/077

Community Nurses Phone Costs

Please can you confirm how many mobile phones have been bought for community nurses since 2017, giving a breakdown of every year.

In completing a search for the information requested, Cardiff and Vale University Health Board (the UHB) has confirmed that this information is not centrally recorded or collated. To retrieve the information requested would require a manual search through individual records and the UHB considers that this would exceed the limit set within regulations for responding to a request. The UHB has therefore relied upon the Section 12 exemption ('Exemption where cost of compliance exceeds appropriate limit') of the Freedom of Information Act 2000 and is refusing your request.

The UHB has estimated that to complete the work needed to respond to this request would exceed the time limit as set within regulations to respond to a Freedom of Information Act request. Under the Act there is an allowance of two and a half days, or 18 hours, to comply with a request and the cost limit set within the fees' regulations for this amount of work (18 hours) is £450 for the UHB. The fees regulations specify that the cost of complying with a request must be calculated at the rate of £25 per hour.

Please also confirm how much money has been spent on mobile phones and their annual contracts for community nurses since 2017, giving a breakdown of both figures over each year.

Annual cost of Mobile Phones to District nursing (£)					
	2018/19	2019/20	2020/21	2021/22	2022/23 to Jan
Line Charges	5,248.36	12,817.65	46,233.73	103,554.44	59,628.73
Replacement Handset	1,350.48	3,884.40	1,576.00	163.20	0.00
New Handset	2,514.00	1,217.60	7,474.40	27,612.00	9,962.84
Upgrade to airtime	306.00	120.00	1,416.00	0.00	0.00
Total	9,418.84	18,039.65	56,700.13	131,329.64	69,591.57