

Freedom of Information Act 2000 - Request Reference FoI/23/450

ICT Expenditure

Information Requested:

Please include expenditure for the period April to March (or closest period based on your financial year).

Please enter in £s, not £000s or £ms.

Please include revenue and capital expenditure, if possible.

Item	Notes	2022/23	Comments
Business Intelligence Applications	Examples: Tableau, Microsoft Power BI		
CRM Applications	Software for managing relationships with customers		
ERP Applications	Integrated finance <u>and</u> HR software - examples: SAP and Oracle		
Finance Applications	Software for accounting or payments		
HR Applications	Software for payroll or personnel management		
Operating Systems	Example: Windows		
Security Software	Includes anti-virus, anti-malware, spam filters, etc.		
Other Applications	All other software not covered above		

Response Details:

Business Intelligence Applications

£174,726 was the total 2022/2023 expenditure.

CRM, ERP, Finance and HR Applications

Cardiff and Vale University Health Board (the UHB) does not hold this information. However, in accordance with our duty under section 16 of the Freedom of Information Act, please refer to the following link which you might find of use: [NWSSP Freedom of Information](#)

Operating Systems and Security Software

The UHB is withholding this information, relying on section 31(1)(a) of the Freedom of Information Act 2000 ('prevention and detection of crime'). Specifically, the UHB believes that disclosing details regarding its ICT infrastructure, or support of that infrastructure, would be likely to prejudice the prevention of crime, particularly cybercrime. As this is a qualified exemption, the UHB is required to complete a public interest test in deciding whether it is in the public's interest to withhold or disclose the information.

In favour of disclosure: The UHB recognises there is a public interest in transparency and in public authorities demonstrating that their systems effectively protect personal data.

Against disclosure: There is a very strong public interest in protecting the extremely sensitive data held by the UHB. Cyber security and the associated cyber risk/cyberattacks represent a rapidly evolving arena that becomes more complex and dangerous with time. Releasing details of the UHB's ICT infrastructure into the public domain significantly reduces its capacity to manage this threat to the stated public interest by exposing potential vulnerabilities.

Decision: The UHB considers that the public interest in withholding the information is significantly greater than any interest there may be in disclosing it and potentially exposing sensitive personal data to an increased level of risk. The UHB strongly believes that posing additional unnecessary risk to the UHB, and consequently patient care and safety, would be viewed as an unacceptable risk by the public. Whilst the UHB acknowledges a public interest in providing assurances of effective protection of personal data, it believes the most effective means of increasing public confidence in data protection is to successfully protect the data itself. The UHB considers its responsibility to protect the personal data of patients and staff to be of the highest importance. It was therefore decided that it was not in the public's interest to disclose this information.

Other Applications

In completing a search for the information requested, the UHB has confirmed that this information is not centrally recorded or collated. To retrieve the information requested would require a manual search through individual records and the UHB considers that this would exceed the limit set within Regulations for responding to a request. The UHB has therefore relied upon the section 12 exemption of the Freedom of Information Act 2000 ('Exemption where cost of compliance exceeds appropriate limit') and is refusing your request.

The UHB has estimated that to complete the work needed to respond to this request would exceed the time limit as set within Regulations to respond to a Freedom of Information Act request. Under the Act there is an allowance of two and a half days, or 18 hours, to comply with a request and the cost limit set within the Fees Regulations for this amount of work (18 hours) is £450 for the UHB. The Fees Regulations specify that the cost of complying with a request must be calculated at the rate of £25 per hour.