

Freedom of Information Act 2000 - Request Reference FoI/23/446
CCTV Contracts

Information Requested:

1. Supplier of the contract for CCTV maintenance and support

The supplier is Openview.

2. How much does the Org/s spend annually with the supplier? (if multiple suppliers please list the annual spend for each)

After considering your request, Cardiff and Vale University Health Board (the UHB) considers this information to be exempt from disclosure under the Freedom of Information Act 2000 (Section 43) Commercial Interests. This section of the Act sets out an exemption from the right to know if:

the information requested is a trade secret, or release of the information is likely to prejudice the commercial interests of any person. (A person may be an individual, a company, the public authority itself or any other legal entity).

This exemption was considered by the UHB when deciding whether to disclose information because it considered that in doing so there could be a significant risk in prejudicing the commercial interests of both the supplier and the UHB. As this is a qualified exemption, the UHB is required to complete a public interest test in deciding whether it is in the public's interest to withhold or disclose the information.

In favour of disclosure: There is a public interest in transparency and in the accountability of spending of public funds. Furthermore, it is in the public's interest that public funds be used effectively and that public sector bodies obtain the best value for money when contracting for the provision of services.

Against disclosure: It has been established that releasing the information sought under the Freedom of Information Act, to which the UHB is subject, will give an unfair advantage to the supplier's competitors. There is a risk of disclosure prejudicing the commercial interests of the UHB by affecting its bargaining position with suppliers. This in turn could lead to less effective use of public funds in future. The UHB believes that there is wider established public interest in suppliers not being prejudiced merely because they have contracted with a public sector body (as upheld in ICO decision notice FS50473543 ICO v Royal Marsden Hospital Trust).

Decision: The UHB considers that the public interest in withholding the information is greater than the interests in disclosing it and thereby giving unfair commercial advantage to competitors of the supplier to which this information concerns. The UHB believes that disclosure of information in a manner which fails to protect the interests and relationships arising in a commercial context could have the effect of discouraging companies from dealing with the Health Board because of fears that the disclosure of information could damage them commercially. In turn this could then jeopardise the Health Board's ability to compete fairly and pursue its function to bring forward development in the area and obtain value for money. It was therefore decided that it was not in the public's interest to disclose this information.

3. What is the renewal date of this contract?

The current contact for this is a 3-year contact (12/10/22 to 11/10/25) with an option to extend for 1+1.

4. What is the duration of the contract?

Please see the response to question 3.

5. What is the review date of this contract? If possible the likely outcome of this review

The review date for this contact is 11th October 2025.

6. The primary brand of the CCTV equipment. I don't require the model just the brand. If there is various brands could you please list?

The end user software is Avigilon, with CCTV cameras being branded either Hic-Vision or Avigilon.

7. What is the total number of cameras in use/under this contract?

1,060 including Hafan-Y-Coed.

8. The description of the services provided under this contract. Please state if this contract includes more than just CCTV services.

The current contact is for CCTV Cameras, Transmission, recording and Controls. It also includes Access Control Systems, Intruder Detection Systems and Patient Observation.

9. Contact details of the employee responsible for the contract between the supplier and the organisation. Can you please provide me with their full contact details?

After considering your request, the UHB believes that the data requested is classed as personal data as defined under the General Data Protection Regulation (GDPR) and Data Protection Act 2018 and its disclosure would be contrary to the data protection principles and constitute unfair and unlawful processing in regard to Articles 5, 6, and 9 of GDPR. We are therefore withholding this detail under Section 40(2) of the Freedom of Information Act 2000. This exemption is absolute and therefore there is no requirement to apply the public interest test.

If there is no CCTV maintenance contract in place

- 1. What is the brand of CCTV cameras in use? if there is variety could you please send me a list? I do not need the serial number or model just the brand.**
- 2. How much is the average annual spend on the in-house maintenance?**
- 3. How many cameras are in use?**
- 4. Is there a plan to review this at any point, if so what would the date be?**
- 5. Who is in charge of overseeing the in-house maintenance?**

Since there is a CCTV maintenance contract already in place, the UHB has provided an answer to questions 1-5 above.

If there is no maintenance contract or in-house maintenance in place, is there a ad-hoc agreement?

If yes,

- 1. Who is the supplier? Is this varies could you please list?**
- 2. What is the brand of CCTV cameras in use? if there is variety could you please send me a list? I do not need the serial number or model just the brand.**
- 3. How many cameras are in use?**
- 4. How much is the average annual spend on the ad-hoc agreement?**
- 5. What is the date it is to be reviewed?**

Since there is a CCTV maintenance contract already in place, the UHB has provided an answer to questions 1-5 above.