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CYMRU
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WALES

Bwrdd Iechyd Prifysgol
Caerdydd a'r Fro
Cardiff and Vale
University Health Board

Freedom of Information Act 2000 - Request Reference FoI/22/412

Printing and Scanning

1. How many inpatients, outpatient and waiting list patients in total is your trust currently responsible for?

- Number of People admitted during 2021/22 (note counting people not admissions)

52,169 Inpatients (IP)

- Number of People seen in outpatients (OP) during 2021/22

270,033 Attendances

- Number of people on active OP/IP waiting lists = number of unique CRN's with an Open Clock for Cardiff and Vale for the July 2022 census:

102,770.

2. How many letters are received by the trust on an annual basis?

Cardiff and Vale University Health Board does not hold this information.

3. Does your print and post room currently scan and distribute inbound communications (i.e., physical letters received by the trust)?

No.

4. What make of Scanner do you use?

Not applicable.

5. Do you have scanning software or extraction software linked to your scanner to help identify and categorise your inbound communications?

No.

- If yes, who supplies your service?

Not applicable.

- How many images do you validate?

Not applicable.





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- **What is the cost of each image communication**

Not applicable.

6. Do you currently use an outsourced scanning service?

No.

- **If yes, who supplies you with your scanning service?**

Not applicable.

- **How many images do you send to the supplier a year?**

Not applicable.

- **What is the cost of each image / page communication?**

Not applicable.

7. What volume of your current inbound post is scanned and sent digitally throughout your organisation?

Not applicable.

8. Who has responsibility for digital transformation in your organisation?

- **Name**
- **Email Address**

After considering your request, the UHB believes that the data requested is classed as personal data as defined under the General Data Protection Regulation (GDPR) and Data Protection Act 2018 and its disclosure would be contrary to the data protection principles and constitute unfair and unlawful processing in regard to Articles 5, 6, and 9 of GDPR. We are therefore withholding this detail under Section 40(2) of the Freedom of Information Act 2000. This exemption is absolute and therefore there is no requirement to apply the public interest test.

9. Who is responsible for your post room (i.e., who is your post room manager)?

- **Name**
- **Email Address**

Please see response for question 8.





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10. Who is the Director of IT in your organisation?

- **Name**
- **Email Address**

Please see response for question 8.

11. Who is the procurement manager responsible for print and post solutions in your organisation?

- **Name**
- **Email Address**

Please see response for question 8.

