

Freedom of Information Act 2000 - Request Reference Fol/22/475

Determining Urgency

Information Requested:

The policy/protocol in question would be in relation to the patient with an injury to the ankle.

A copy of the policy/protocol of the parameters used regarding review of cases to decide if urgent or routine;

Response details:

Cardiff and Vale University Health Board (the UHB) does not hold this information. Under Section 16 of the FOIA, which provides us with the duty to advise and assist, the UHB can inform you that there is not a specific written policy/procedure for the parameters used to review referral to decide if urgent or routine.

However, there has been agreement from the Orthopaedic Foot and Ankle Surgeons that any patients to be prioritised as urgent should meet the following criteria:

- Sinister changes i.e. urgent suspected cancer
- Infection
- Tissue Viability