

Freedom of Information Act 2000 - Request Reference FoI/22/549
Telecomms and Network Services

1. What telephone system does the organisation use?

Mitel MX-One

2. How many users use the telephone system?

Approximately 15,000

3. Is the telephone system cloud based?

No

4. When will the organisation next review their telephony contracts?

June 2024

5. Who is the main network provider the organisation uses for its mobile phones?

EE and O2

6. How many employees have a mobile phone supplied by the organisation?

Approximately 4,000

7. What is the date that the organisation will next review its main mobile phone contract?

Start of Financial year 2023/2024

8. What Video Conferencing Solutions does the organisation use?

Office 365/Teams

9. Does the organisation run webinars or online events?

No

10. Does the organisation provide "click to chat" functionality on its website?

No