

Freedom of Information Act 2000 - Request Reference FoI/22/535

ParkingEye

Information Requested:

ParkingEye Limited is one of your contractors and I submit this freedom of information request to NHS Wales as a public body having a contract with this company.

I would like to know the current average processing time for the refund of successfully appealed parking charge notices issued by ParkingEye at hospital car parks in Wales covered by such a contract or contracts. Also, the target time for such refunds as provided for in any current contract or contracts between NHS Wales and ParkingEye Limited.

Response details:

Cardiff and Vale University Health Board (the UHB) does not hold this information. In accordance with our duty to provide advice and assistance under Section 16 of the FOIA, the UHB would like to inform you that this information may be held by ParkingEye. However, ParkingEye are not a public authority and are not subject to the FOIA. If this data is held, it is not held on behalf of the UHB and is therefore not held for the purpose of the FOIA.