



GIG
CYMRU
NHS
WALES

Bwrdd Iechyd Prifysgol
Caerdydd a'r Fro
Cardiff and Vale
University Health Board

Freedom of Information Act 2000 - Request Reference FoI/22/109
Gender Dysphoria Service

Information Requested:

I am writing to you under the Freedom of Information Act 2000 to ask for information you hold regarding the waiting times for the gender dysphoria service that your trust provides.

Specifically, I would like to know:

- 1. How many people were on the GDS waiting list for a first appointment on 31 January 2022, compared with the same date in 2020, and 2019? (if the information could be broken down by site then that would be helpful.)**

The number of people on the waiting list for a first appointment on 31st January 2019, 2020 and 2022 as follows:

- 31st January 2019:
50 patients on the waiting list for a first appointment. It's important to note that these 50 patients on the waiting list were transferred from London GIC given that the Welsh Gender Service did not initiate activity until September 2019. By September 2019, when activity commenced and medical records had been transferred from London GIC, there were 468 patients on the waiting list.
- 31st January 2020:
770 patients on the waiting list for a first appointment.
- 31st January 2022:
929 patients on the waiting list for a first appointment.

- 2. How long was the estimated waiting list (i.e. time lag between joining the list, and getting a first appointment) on each of those dates?**

From the period of September 2019 until 31st January 2021 there was a waiting time of up to 36 months for a first appointment. Since February 2021 to present day, the service has managed to reduce the waiting time for a first appointment to 24-26 months.

