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Bwrdd Iechyd Prifysgol
Caerdydd a'r Fro
Cardiff and Vale
University Health Board

Freedom of Information Act 2000 - Request Reference FoI/22/033

IT Spend

Information Requested:

1. For the Year 2021-2022 what is your total revenue spend on IT:

- How was this split by the following categories (%)?
- Clinical Systems (including PAS/EPR, Pathology, Radiology, etc)
- People (all staff costs)
- IT Infrastructure (networks, desktops, laptops, etc)
- Non-Clinical Systems (HR, Finance, governance, expenses, etc)
- Other digital health spending (including “new technologies”, video consultations, any AI, etc)

Information for financial year 21/22 will not be available until June 2022.

2. For the Year 2020-2021 what was your total revenue spend on IT

- How was this split by the following categories (%)?
- Clinical Systems (including PAS/EPR, Pathology, Radiology, etc)
- People (all staff costs)
- IT Infrastructure (networks, desktops, laptops, etc)
- Non-Clinical Systems (HR, Finance, governance, expenses, etc)
- Other digital health spending (including “new technologies”, video consultations, any AI, etc)

Pay Costs - £6,896,570

IT Infrastructure - £3,641,329

Other non-Pay Costs - £8,504,126

Total revenue spends - £19,042,025

Caveats:

It is not possible to distinguish the spend between clinical and non-clinical systems

There are a number of departments outside IT which contain staff who provide IT services on a local basis

Some systems are provided on an all Wales basis and the recharged cost to us will include an unspecified element for staff costs

3. If you know what your IT revenue budget will be for 2022-2023, what is this?

Budget for 22-23 is not yet known





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4. What is the total IT budget as a % of your total trust spend for 2021-2022

Information for financial Year 2021-22 will not be available until June 2022

5. What is your total capital spend on IT for 2021-2022

Information for financial Year 2021-22 will not be available until June 2022

6. What is the total IT budget as a % of your total capital spend for 2021-2022

Information for financial Year 2021-22 will not be available until June 2022

7. In terms of Patient Facing Services, do you have/offer any of the following:

- **Video Consultations?**

Yes, Cardiff and Vale UHB makes use of the Nationally provided Attend Anywhere platform, there is also minor use of AccurX within Primary Care

- **Online Consultations?**

Yes, within Primary Care the e-Consult platform is in widescale use, this has been a tool picked up through the COVID period

- **Online Appointment Booking for Patients (outside eRS)?**

No.

- **Personal Health Record/Person Held Record (PHR)?**

Not at this time, this is being explored with the National DSPP (Digital Services for patients and the public programme, whom will be launching the National Patient Portal in 2023

8. Who is the supplier of your Patient Facing Services? If more than one supplier, please state which of the 4 areas above each supplier covers.

The UHB has many patient facing provisions, including SilverCloud for on-line mental health CBT, CIVICA for patient experience, the HBs own Internet facing site, which enables access to Video consults, and numerous smaller initiatives





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9. How much did you spend on these patient facing services in 2020-2021?

In the case of Attend Anywhere, then this is Nationally funded. In the case of SilverCloud, this is also Nationally funded

10. What percentage of total outpatient appointments were delivered using Video Consultations?

This value varies across the year, but over a 12 month period through 2021, the projection is c18%

