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Bwrdd Iechyd Prifysgol
Caerdydd a'r Fro
Cardiff and Vale
University Health Board

Freedom of Information Act 2000 - Request Reference FoI/22/099
Provision for Vulnerable Adults

Information Requested:

1. What provision is there for a vulnerable adult to be looked after while the carer was waiting for treatment in A&E or admitted to hospital?

I understand that if a lone parent attends A & E with children, there is a protocol that means that children are made safe and looked after.

2. Do your hospitals have a similar protocol for vulnerable adults, e.g. an adult with dementia who is prone to wandering and is very child-like in manner?
3. Is there a protocol that would ensure they are safe and looked after if the carer was distracted by injury and was unable to look after them during their time in A & E?

Response Details:

The initial response would be that an AS1 referral would be made which is a referral to Local Authority Safeguarding Team as the statutory agency responsible.

The same process would apply as children e.g.: a vulnerable adult would be made safe and looked after this would be discussed with Local Authority and would not necessarily mean looked after by the Health Board. Each situation would be considered as an individual case with the Local Authority. There is no specific protocol, we used the Wales Safeguarding Procedures and the Social Services and Well-being (Wales) Act 2016 as our guide to working in partnership with statutory agencies.

